BENGALURU NORTH CITY CORPORATION.
ZONE-02, YELAHANKA DIVISION.

REQUESTFOR PROPOSAL FOR

Collection of Parking Fees for1st A Main Road, 13th A Main road (Major Akshaya Girish Kumar Road), 3rd A and 3rd B Cross Road, 15th A and 16th B Cross Road, SandeepUnnikrishna road in Yelahanka new town ward no-05.

Officeofthe:

Executive Engineer
Bengaluru North City Corporation– Zone 2,
Yelahanka Division, CMC road,
Yelahanka old Town,
Bengaluru – 560064.

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BENGALURU NORTH CITY CORPORATION

No: BNCC/EE/YNK.D/KPPP/ 04 /2025-26

Office of the Executive Engineer
Yelahanka division, Bangalore – 560064.
Dated **: 23-12-2025.**

INVITATION FOR TENDER (IFT)
(Two Cover system)
(Short term- Tender Notification)
(**Through Karnataka Procurement PublicPortalonly**)

1. The Executive Engineer, Yelahanka Division, Bangalore North City Corporation, Zone -2, Bengaluru on behalf of the Commissioner, BNCC invites tenders from eligible Contractors firm registered in Bengaluru North City Corporation or equivalent registration with Labour Department or any State Government Organizations for the **Collection of Parking Fees for 1st A Main Road, 13th A Main road (Major Akshaya Girish Kumar Road), 3rd A and 3rd B Cross Road, 15th A and 16th B Cross Road, Sandeep Unnikrishna road in Yelahanka new town ward no-05** as detailed in the table below. The tenderers may submit tenders for Service given in the table through KPP Portal of the Government of Karnataka (viz https://kppp.karnataka.gov.in).The Tenderers are advised to note the minimum qualification criteria specified as per **RFP** Documentsthe Instructions to Tenderers to qualify for award of the contract
2. Tender documents may be downloaded from the KPP portal of the Government of Karnataka from **18-2-2026.**
3. Tenders must be accompanied by Earnest Money Deposit specified for the work in the table below. Earnest money deposit will have to be in any one of the forms as specified in the Tender document and shall have to be valid for **180** days beyond the validity of the tender.

4. Tenders must be submitted online through KPP portal on or before **16.00 hours on 11-03-2026**and the opening of tenders will be as per e procurement portal guidelines.
5. Other details can be seen in the tender documents.

Sl. No	Description	Minimum Reserve Annual License Fee (in Rs)	EMD Amount (in Rs)	Tender Fee	Period of Tender
1	Collection of Parking Fees for 1st A, 13th A Main roads and 3rd A, 3rd B, 16th B, 15th A cross roads andSandeep Unnikrishna road in Yelahanka new town ward no-05.	1,10,00,000/-	2,20,000/-	As per KPP Portal	3 Years + 2 years of extension

Note:

1. Pre Bid Meeting will be held **on 02-03-2026 at 15.00 Hrs noon** in the office of the Chief Engineer – Zone 2, Bengaluru North City Corporation, 3rd Floor Minividhanasoudha NES circle Yelahanka new town Bangalore – 64 to clarify the issue and answer questions on any matter that may be raised at the stage as stated in " Instructions to Bidders" of the Bidding document
2. Technical Bids will be opened on the website https://kppp.karnataka.gov.in in the office of the Executive Engineer, Zone-2, BNCC, Bengaluru on 12-01-2026 at **16.30 hrs**.
3. Aspiring Bidders/Contractors who have not registered in KPPP should register before participating through the website https://kppp.karnataka.gov.in
4. Before submission of online bids, bidders must ensure that scanned copies of all the necessary documents have been attached with bid.
5. The Service Provider will be selected under **Highest Bid Selection** Method asprescribed in this RFP.
6. All the required information required for Bids must be filled and submit online.
7. For details, registration and e-payment visit GOK KPPP website https://kppp.karnataka.gov.in or contact KPPP Helpdesk at 080 – 22371090, 22373788.
8. All other conditions Remains same as per RFP
9. Addendum or Corrigendum of the above work will be updated only in KPPP portal.

Sd/-
Executive Engineer

Yelahanka Division
Bangalore North City
Corporation

Copy to:

1. Hon'bleAdministratorBangaloreNorthCityCorporationforkind information
2. TheHonorable ChiefCommissioner, GBAforkindinformation.
3. Hon'bleCommissioner(BangaloreNorthCityCorporation)forkind information
4. Additional Commissioner(Development / Revenue)BangaloreNorthCityCorporationforkind information.
5. JointCommissioner(Zone-2)BangaloreNorthCityCorporationforkind information.
6. ChiefEngineer(Zone-2)/SuperintendingEngineer(Zone-2)BangaloreNorthCityCorporationforkind information.
7. I.TAdvisorwitharequesttopublishintheBNCCwebsite.
8. AllExecutiveEngineersof GBAwithrequesttopublish thesameinthedisplay/notice boards.
9. AccountsSuperintendent/Cashierforinformation.
10. Public RelationOfficer,BNCCwitha request totake needfullactiontopublishthe same inany twoleading dailyNewspapers(in Kannada and English),
11. NoticeBoard.
12. OfficeCopy.

Executive Engineer
Yelahanka Division.
Bangalore North City
Corporation.

SECTION- 1LETTEROFINVITATION

DearSir/Madam,

Bengaluru North City Corporation is desirous of obtaining services for the Collection of Parking Fees for **1st A Main Road, 13th A Main road (Major Akshaya Girish Kumar Road), 3rd A and 3rd B Cross Road, 15th A and 16th B Cross Road, SandeepUnnikrishna road in Yelahanka new town ward no-05.**Bengaluru North City Corporation intends to procure these services from reputed service providers with relevant experience in vehicle parking fee collection for government entities or government undertakings. The assignment will be awarded to a qualified contracting firm through the KPPP platform. Tender

documents can be downloaded from the Government of Karnataka's KPP portal: https://kppp.karnataka.gov.in.

The Bidder shall pay the EMD amount as specified in the tender notification along with the technical bid. The EMD shall be paid through the KPP Portal. The EMD of successful bidders will be refunded upon successful and satisfactory completion of the tender period. No interest shall be paid on the EMD amount deposited.

MoredetailsontheServicesareprovidedintheattachedTermsofReference.

1. TheRFPcanbeDownloadedbyalltheeligiblefirms
2. Nojointventuresorassociationsareallowed
3. TheServiceProviderwillbeselectedunder**HighestBidderProcedures**prescribedinthisRFP
4. The RFP includes the followingdocuments:
    - Section 1 - Letter of Invitation
    - Section 2 - Information to Service Providers
    - Section 3 - Technical Proposal - Standard Forms
    - Section 4 - Financial Proposal - Standard Forms
    - Section 5 - Terms of Reference
    - Section 6 - Standard Form of Contract.

SECTION 2. INFORMATION TO SERVICE PROVIDERS

1. INTRODUCTION

1.1 Bengaluru North City Corporation in the "Data Sheet" willselect a firm among those listed in theLetterofInvitation,inaccordancewiththemethodofselectionindicatedintheDataSheet.

1.2 The Service Providers are invited to submit a Technical Proposal and a FinancialProposal,asspecifiedintheDataSheet(theProposal)forconsultingservicesrequired fortheAssignmentnamed in theData Sheet.TheProposalwillbethebasisforcontractnegotiationsandultimatelyforasignedcontractwiththeselectedServiceProvider.

1.3 The Assignmentshallbe implemented in accordance with the phasingindicated inthe Data Sheet. When the Assignment includes several phases, the performance ofthe Service Provider undereach phase mustbe tothe Bengaluru North City Corporation satisfaction beforeworkbeginsonthenext phase.

1.4 The Service Providers must familiarize themselves with localconditions and takethem into accountinpreparing theirProposals. To obtain first-handinformationon the Assignment and on the local conditions, Service Providers are encouraged topay a visit to the Bengaluru North City Corporation before submitting a Proposal, and to attend a pre-proposalconferenceifoneisspecifiedintheDataSheet.

1.5 The Service Providers notethat(i)thecostsofpreparingtheproposalandofnegotiatingthecontract, including a visit to the Bengaluru North City Corporation, are not reimbursable as a direct cost of theAssignment;and(ii)theBengaluru North City Corporationisnotboundtoacceptanyoftheproposalssubmitted.

1.6 Bengaluru North City

CorporationexpectsServiceProviderstoprovideprofessional,objectiveandatalltimesholdtheBengaluru North City Corporationinterests without any consideration for future work, and strictly avoidconflictswithotherassignmentsortheirowncorporateinterests.ServiceProviders shall not be hired for any assignment that would be in conflict with theirprior or current obligations, or that may place them in a position ofnotbeingabletocarryouttheassignmentinthebestinterestoftheBengaluru North City Corporation.

1.6.1 Without limitation on the generality of this rule,Service Providers shallnotbehiredunderthecircumstancessetforthbelow:

a) A firm which hasbeen engaged by the Bengaluru North City Corporation to providegoods/ works/servicesforaproject,andanyoftheiraffiliates, shallbedisqualifiedfromprovidingconsultingservicesforthesameproject.Conversely,firmshiredtoprovideconsultingservicesforthepreparationorimplementationofaproject,andanyoftheiraffiliates,shallbedisqualifiedfromsubsequentlyprovidinggoodsorworksorservicesrelatedtotheinitialassignment(otherthanacontinuationofthefirm's earlierconsultingservices)forthesameproject.ServiceProvidersoranyoftheiraffiliatesshallnotbehiredforanyassignmentwhich,byitsnature,maybeinconflictwithanotherassignmentoftheServiceProviders.

1.7 ItisBengaluru North City Corporation'spolicy torequirethatService Providersobservethehigheststandardofethicsduringtheexecutionofsuchcontracts.Inpursuanceofthispolicy,theBengaluru North City Corporation:

(a) Defines,forthepurposesofthisprovision,thetermssetforthbelowasfollows:

(i) "Corruptpractice" meansthe offering,giving,receiving, or solicitingof

anything of value to influence the action of a public official in theselectionprocessor in contractexecution;and

(ii) “Fraudulent practice” means a misrepresentation of facts in order toinfluenceaselectionprocessortheexecutionof acontracttothedetrimentofGOK,andincludescollusivepracticesamongServiceProviders(priortooraftersubmissionofproposals)designedtoestablishpricesatartificial,noncompetitivelevelsandtodepriveGOKofthebenefitsoffreeandopencompetition.

(b) will reject a proposalfor award if it determinesthatthe firm recommendedfor award has engagedin corrupt or fraudulentactivitiesin competing forthecontractinquestion.

(d) willdeclareafirmineligible,eitherindefinitelyorforastatedperiodoftime, to beawarded GOK-financed contract if it at any time determines thatthe firmhasengaged incorrupt or fraudulent practicesin competing for, orinexecuting,aGOK-financedcontract;and

(e) will have the right to requirethat, GOK / Bengaluru North City Corporationto inspect Service Provider’saccountsandrecordsrelatingtotheperformanceofthecontractandtohavethemauditedbyauditorsappointedbyGOK/ Bengaluru North City Corporation.

1.8 Service Providers shall notbe under a declaration of ineligibility for corruptandfraudulent practices issuedby GOK / Bengaluru North City Corporation in accordance with the above sub para1.7(d).

1.9 ServiceProvidersshallbeawareofthe provisions on fraudandcorruption statedinthestandard contractundertheclausesindicatedintheDataSheet.

1.10 An Agent is a person employed to do any act for another, or to represent another indealingswith thirdperson.

1.11 The tenderer is required to submit/upload a certificate confirming that they have read and understood the above clauses, in the format prescribed in Appendix F (Section 6).

2. CLARIFICATION AND AMENDMENT OF RFP DOCUMENTS

2.1 Service Providers may request clarification on any item in the RFP document up to the number of days specified in the Data Sheet prior to the Proposal submission deadline. Any such request must be submitted in writing —by paper mail, cable, telex, facsimile, or electronic mail —to the Bengaluru North City Corporation address indicated in the Data Sheet. Bengaluru North City Corporation will respond to these requests via cable, telex, facsimile, or electronic mail and will circulate copies of the response (including a clarification of the query, without disclosing the source of the inquiry) to all invited Service Providers intending to submit proposals.

2.2 At any time prior to the submission of Proposals, Bengaluru North City Corporation may, for any reason —either at its own initiative or in response to a clarification requested by an invited firm—modify the RFP documents through an amendment. Any such amendment shall be issued in writing via addenda. These addenda will be published online or sent by electronic mail to all invited Service Providers and shall be binding on them. Bengaluru North City Corporation may, at its discretion, extend the deadline for the submission of Proposals.

2.3 A Pre-Bid Meeting will be heldto clarify issues and

respond to any questions raised with respect to RFP, as submitted in the "Pre-Bid Queries" format provided in Appendix B (Section 6) of this document

3. SCOPE OF WORK

3.1 **Operational Hours:** The Licensee shall operate the on-street pay-and-park facility continuously for 24 hours a day, on all days including Saturdays, Sundays, and public holidays.

3.2 **Tariff Compliance:** Parking charges shall be levied strictly in accordance with the rates prescribed by Bengaluru North City Corporation under this agreement. The Licensee is prohibited from collecting any additional amounts, including taxes or surcharges, beyond the officially notified tariff in Appendix E (Section 6)

3.3 **Designated Parking Areas:** Vehicles shall be parked strictly within demarcated parking spaces as per the layout plans provided in the Appendix G. Noencroachments or unauthorized usage of adjacent areas shall be permitted, and would invite heavy penalties as outlined in the document

3.4 **Penalty Schedule:** In the event of non-compliance with the Scope of Work or any other conditions stipulated in this RFP, penalties shall be imposed in accordance with the penalty schedule provided in Penalty Schedule (H), Section 6.

3.5 The field infrastructure, including signage, physical assets, personnel and their SOPs—should be seamlessly integrated to deliver the following step-by-step journey for the user:

(a) **Step 1**: User checks parking availability on Variable Message Signboards (VMS) installedat the start and end of the road.

(b) **Step 2**: If parking is available, user enters the road.

(c) **Step 3**: User finds an available parking slot and parks the vehicle.

(d) **Step 4**: User checks parking rates (per hour and day pass) displayed on boards installed every 150 meters.

(e) **Step 5**: Based on estimated parking duration, user selects either per hour ticket (if ≤ 5 hours) or day pass (if > 5 hours).

(f) **Step 6**: Warden issues a parking ticket using handheld POS machine, system captures and logs: serial number, parking slot number, pay-and-park location, ward, name of authorized Licensee, date, vehicle number, vehicle type, time of entry, mode of payment, amount of payment, ticket data is synced in real time with the North system.

(g) **Step 7**: If user overstays initial ticket duration, POS detects overtime, alerts warden, warden pastes overtime sticker on vehicle, new ticket is issued for the extended duration.

(h) **Step 8**: At time of exit, warden marks the parking slot as vacant on the POS, real-time update pushed to North system, VMS boards reflect updated availability.

(i) **Step 9**: All parking activity data (occupancy, payments, violations) is continuously pushed to the Northized digital system for monitoring, reporting, and audit.

3.6 **Site Setup and Maintenance Responsibilities:** The Licensee shall be responsible for setting up and maintaining the parking area at its own cost. This includes the provision of smart handheld devices, electrical connections, and other infrastructure necessary for smooth operations. All parking bays shall be marked using Thermoplastic Paint, in accordance with

the approved site plan. These requirements must be fulfilled prior to site possession.

3.7 **Issuance of Parking Tickets:** The Licensee shall issue parking tickets exclusively through Handheld Pay & Park Electronic Devices. Each ticket must include a serial number, pay-and-park location, ward, name of the authorized Licensee, date, vehicle number, vehicle type, mode and amount of payment, time of entry. A ticket at the time of exit should also be issued if the car has been parked for a greater number of hours than the ticket was taken for initially. A Bengaluru North City Corporation logo must be printed on the ticket. These devices must automatically calculate the payable parking amount, and the cost of such devices shall be borne by the Licensee.

3.8 **Buffer Stock of Handheld Devices:** The Licensee shall maintain a buffer stock equivalent to at least 25% of the total number of handheld devices required for uninterrupted operation on any designated stretch, to ensure service continuity in case of device malfunction.Manual ticketing is strictly prohibited and any violation will attract penalties as specified in Penalty Schedule (H), Section 6.

3.9 **Data retention and transmission**: All transactional data generated through the handheld devices shall be made available to Bengaluru North City Corporation in real time for their perusal. Additionally, a consolidated monthly report detailing pictures of the site, occupancy, revenue collections and transaction summaries shall be submitted to the Bengaluru North City Corporation Head Office.

3.10 **Ticket Format and Information Placement:** Payment slips issued to vehicle owners shall clearly mention the applicable parking charges. The schedule of rates must be printed in the center of the ticket to prevent mutilation or omission.

3.11 **Digital and Cash Collection Protocol:** The Licensee shall provide cashless transactions options through UPI, credit card, debit card, and net banking. Cash collections, if any, must be recorded through the handheld device and appropriately tagged. The handheld device must distinguish and separately report cash collections to the North system.

3.12 **Enforcement of Unauthorized Parking and Towing Charges:** If any vehicle is found parked within the area defined in the layout map (Appendix G, Section 6) but outside the earmarked parking slots, the Licensee shall be responsible for initiating towing of the vehicle. The Licensee shall be entitled to collect towing charges of INR 650 for two-wheelers and INR 1,000 for three-wheelers and four-wheelers directly from the vehicle owner. Proper documentation and reporting of such incidents must be maintained and shared with Bengaluru North City Corporation.

3.13 **Non-Preferential Access:** Parking shall be allotted strictly on a “First Come, First Served” basis. The Licensee shall not provide preferential treatment to any person or entity.

3.14 **Prohibition of Manual Slips:** Manual parking slips are strictly prohibited and only e-tickets in the format as outlined in the RFP should be issued via electronic handheld machines. Detection of manual slip issuance shall attract heavy penalties as outlined in the agreement and may result in contract termination.

3.15 **Illuminated Signage Boards:** Illuminated signage boards (size 3 ft x 2 ft) must be installed by the Licensee at intervals of every 150 meters along designated PAY & PARK stretches. The boards shall display the following in a clearly legible manner:

(a) Pay-and-park availability
(b) Approved tariff rates

(c) Sample of the E-ticket that is issued via handheld machines and,
(d) Bengaluru North City Corporation logo
(e) Name, phone number and address of the Vendor

3.16 **Display of Parking Rates:** Approved parking tariffs must be prominently displayed at all entry and exit points and on signage boards throughout the facility. These boards shall be placed in well-lit areas to ensure visibility during all hours.

3.17 **CCTV Surveillance and Data Management:** The Licensee shall install and maintain a minimum of one CCTV camera every 200 meters to oversee the designated parking locations. Each site must be equipped with the necessary computer infrastructure to store and manage video footage, which shall be made available to Bengaluru North City Corporation upon request. A backup of all CCTV footage must be retained for a minimum period of six months. Minimum camera specifications: 4K Full HD (8MP) resolution, IP66 or higher ingress protection, and night vision capability.

3.18 **Liability for Vehicle Safety and Damages:** The contracting agency shall bear full responsibility for any loss, theft, or damage to vehicles parked within the designated parking areas. Bengaluru North City Corporation shall not be held liable in any manner for such incidents.

3.19 **Integration with Bengaluru North City Corporation digital platforms in future:** In the event Bengaluru North City Corporation develops or deploys a Northized digital application for citizen convenience, the Licensee shall ensure that all internet based handheld devices used for parking operations are integrated with such an application, as and when directed by Bengaluru North City Corporation.

3.20 **Deployment of Parking Personnel:** The Licensee shall, at its own cost, deploy adequate parking personnel per shift to cater to the citizen traffic at each pay-and-park location. All personnel must be equipped with valid identity cards and wear prescribed uniforms.

3.21 **Restriction on Subletting:** Subletting of the parking site, whether in full or in part, is strictly prohibited. The Licensee must manage operations directly through its own employees. Any detection of subletting shall render the license and contract liable for cancellation or termination, subject to prior approval from the competent authority.

3.22 **Liability and Site Due Diligence:** The Licensee shall be solely responsible for any claims by vehicle owners arising from loss or damage to their vehicles. Bengaluru North City Corporation shall be fully indemnified against any such claims. Bidders are advised to conduct an independent survey of the site and review existing operations before submitting their bids. No claims citing lack of understanding shall be entertained, as the process is conducted transparently, and all information is in the public domain.

3.23 **Revision of Parking Tariff and License Fee Adjustment:** Notwithstanding anything contained herein, Bengaluru North City Corporation reserves the right to revise the parking tariffs at any time during the contract period. In the event of such a revision, the monthly license fee payable by the Licensee shall be adjusted proportionately in line with the percentage increase or decrease in the approved parking rates.

3.24 The contracting agency must ensure that no illegal or objectionable activities are permitted. This includes implementing scientific methods to regulate the entry and exit of vehicles. If any such activity or lapse occurs during the contract period, the contracting agency shall

bear full responsibility. Bengaluru North City Corporation will not be held liable in any legal proceedings.

4. PREPARATION OF PROPOSAL

4.1 ServiceProvidersarerequestedtosubmitaProposalwritten inthelanguage(s)specifiedintheDataSheet.

TechnicalProposal

4.2 In preparing the Technical Proposal, Service Providers are expected to examine thedocumentscomprisingthisRFPindetail.Materialdeficiencies inprovidingtheinformationrequestedmayresultinrejectionofa Proposal.

4.3 WhilepreparingtheTechnicalProposal,ServiceProviders mustgiveparticularattentiontothefollowing:

4.3.1 Only firms with the following minimum experience within the last five years will be considered for evaluation of the Technical Proposal.

4.3.2 The Service Provider must possess a valid Company/Firm Registration Certificate.

4.3.3 The Service Provider must possess a valid Registration Certificate from the Labour Department.

4.3.4 The Service Provider must possess valid ESI and PF Registration Certificates.

4.3.5 The Service Provider must have satisfactorily completed parking fee collection services amounting to at least **INR 55.00 lakhs**

4.3.6 As proof, a certificate duly signed by a Competent Authority of a rank not below Executive Engineer must be submitted along with the Technical Bid.

4.3.7 The Service Provider must have achieved a minimum financial turnover of **INR 220.00 lakhs** in at least two financial years between FY 2021–22, FY 2022–23, FY2023-24 and FY 2024–25.

4.3.8 This must be supported by a certificate from a Chartered Accountant, submitted along with the Technical Proposal.

4.3.9 The Service Provider must demonstrate liquid assets and/or access to credit facilities of not less than **INR 36.00 lakhs**, supported by appropriate documentation (e.g., credit lines, letters of credit, or certificates from banks).

4.4 ReportstobeissuedbytheServiceProvidersaspartofthisassignmentmustbein both English and Kannada.Itisdesirablethatthefirm'spersonnelhaveaworkingknowledgeoftheClient'sofficiallanguage.

4.5 TheTechnicalProposalshouldprovidethefollowinginformationusingtheattachedStandardForms(Section3):

4.5.1 A brief description of the Service Provider's organization and an outline ofrecent experience on assignments (Section 3B) of a similar nature.For eachassignment, the outline should indicate, inter alia, the profiles and names ofthe staff provided, duration of the assignment, contract amount, and firm'sinvolvement.

4.5.2 Any commentsor suggestionson theTerms ofReference and on thedata, alistofservices,andfacilitiestobeprovidedbytheClient(Section3C).

4.5.3 AdescriptionofthemethodologyandSOP to be followed for collecting parking revenues (Section3D).

4.5.4 Thelistoftheproposedstaffteambytheir role, thetasksthatwouldbeassignedtoeachstaffteammember,andtheirtiming(Section3E).

4.5.5 Financial turnover for the past three years to assess the bidder's financial capacity and determine compliance with the minimum technical requirements (Section 3F).

4.5.6 Anyadditionalinformationrequestedin theDataSheet and signed forms as part of the appendix (Section 6).

4.6 TheTechnicalProposalshallnotincludeanyfinancialinformation.

FinancialProposal

4.7 While preparing the Financial Proposal, Service Providers are expected to take into account the requirements and conditions outlined in the RFP documents. The Financial Proposal should follow the Standard Forms (Section 4) and must incorporate the costs and comply with the requirements specified in Section 4A.

4.8 ServiceProvidersshallexpressthepriceoftheirservicesinIndianRupees an in the format as mentioned in Section 4B.

4.9 TheDataSheetindicateshowlongtheproposalsmustremainvalidafterthesubmissiondate(180days fromthedateofsubmission).Duringthisperiod,theServiceProvider is expected to keep available the key professionalstaffproposedfor the assignment.The Client will make its best effort to complete negotiationswithinthisperiod.IftheClientwishestoextendthevalidityperiodoftheproposals, the Service Providers who do not agree have the right not to extend thevalidityof theirproposals.

5. SUBMISSION, RECEIPT, AND OPENING OF PROPOSALS

5.1 Interested bidders shall login to https://kppp.karnataka.gov.inand follow the procedures and guideline given there or call the KPPPhelp desk to get themselves registered in the portal. Upon registration, the bidders can login and participate in the

tender.

5.2 Downloading of tender documents, submission of proposal all will be throughGovernment of Karnataka KPP websitehttps://kppp.karnataka.gov.inunder login for Service Providers. Service Providers must get themselves registered, acquainted and trained on the procedure of participating in KPP portal.

5.3 **EMD**

5.3.1 The Tenderer shall furnish,aspartofhistender,EarnestMoneyDeposit(EMD)as per described in tender notification

5.3.2 IftheTendererwithdrawstheTenderafterTender OpeningduringthePeriodofTenderValidity;

5.3.3 IftheTendererdoesnotacceptheCorrectionofthe TenderedPrice,pursuanttoClauses;or

5.3.4 InthecaseofasuccessfulTenderer,iftheTendererfailswithinthespecifiedtimelimitto:

1. SigntheAgreement;or
2. FurnishtherequiredPerformanceSecurity.

5.4 The original Proposal shallbepreparedasperRFPdocument.

5.5 AnauthorizedrepresentativeoftheServiceProviderinitialsallpagesoftheProposalalong withseal. The representative's authorization isconfirmed byawrittenpowerofattorneyaccompanyingtheProposal.

5.6 TheBiddershallsubmitthebidsseparatelyi.e.,"Technical "and"Financial"electronicallyonlineine-portal.

5.7 Tendererhasallthetimetomodifyandcorrectoruploadany relevantdocumentintheportalbeforesubmissionone-portal.

5.8 Thelastdateandtimeincludinghours,minutesandsecond sforsubmissionwillbe mentioned in the e-portal, the bid will disappear automatically immediatelyafter thetime ofsubmissioniselapsed.

5.9 AfterthedeadlineforsubmissionofproposalstheTechnicalP roposalshallbeopenedbytheevaluation committeeand evaluation willbedone. Thebidderswhoaretechnicallyqualifiedwillbeintimatedan dtheFinancialProposalofonly qualified bidders will be opened in presence of the bidders who choose toattend.

6. PROPOSAL EVALUATION

General

6.1 From the time the proposals are opened to the time the contract is awarded, if anyServiceProviderwishestocontacttheBengaluru North City Corporationonanymatterrelatedtoitsproposal,itshould do so in writing at the address indicated in the Data Sheet. Any effortbythefirmtoinfluencetheBengaluru North City Corporationintheproposalevaluation,proposalcompari son or contract award decisions may result in the rejection of the ServiceProvider’sproposal.

6.2 Evaluators of Technical Proposals shall have no access to the FinancialProposalsuntilthetechnicalevaluation,includi ngitsapprovalbycompetentauthorityisobtained.

EvaluationofTechnicalProposals

6.3 The evaluation committee appointed by the Bengaluru North City Corporation, both as a whole and through its individual members, evaluates the proposals based on their compliance with the conditions specified in Section 4.3 (Preparation of Proposal). A

proposal shall be rejected at this stage if it does not adequately address key aspects of the Terms of Reference or fails to meet the minimum technical criteria outlined in Section 4.3.

Note: The Technicalbids of only the firms satisfying the above criteriawillbe consideredforevaluation.

PublicOpeningandEvaluationofFinancialProposals;Ranking

6.4 AftertheEvaluationofalltheTechnicalProposalsarecompleted,theEmployershall display in the KPPPWebsite the Name of those Service ProviderswhoseProposals didnot meet the minimumQualifying criteria orwere consideredNon-Responsive to the RFP and Terms of Reference, indicating that their FinancialProposals shall not be opened. TheEmployer shall simultaneously display in the KPPPWebsitetheNamesoftheServiceProvidersthathavesecuredtheminimumQualifyingMark.

6.5 TheFinancialProposalsshallbeopenedpubliclyinthepresenceoftheServiceProviders' representatives who choose to attend. The name of the Service Provider,the quality scores, and the proposedprices shall be read aloud and recordedwhenthe Financial Proposals are opened. The Client shall prepare minutes of the publicopening

6.6 TheevaluationcommitteewilldeterminewhethertheFinancialProposals arecomplete, (i.e., whether they have costed all items of the correspondingTechnicalProposals, if not, the Client will cost them and add their cost to the initialprice),correctanycomputationalerrors.

6.7 The Bengaluru North City Corporation will select the highest license fee bidder ('evaluated' price). The selected ServiceProvider willbeinvitedfornegotiations.

7. NEGOTIATIONS

7.1 Negotiations will be held at the address indicated in the Data Sheet.The aim istoreachagreementonallpointsandsignacontract.

7.2 NegotiationswillincludeadiscussionoftheTechnicalPropos al,theproposedmethodology(workplan),staffingandanysu ggestionsmadebythefirmtoimprovethe Termsof Reference.The Bengaluru North City Corporation and ServiceProvider willthen workoutfinalTermsofReference,staffing,andbarchartsind icatingactivities,staff,periodsin thefield andin thehomeoffice, staff-months,logistics, and reporting.The agreed work plan and final Terms of Reference will then be incorporated in the“DescriptionofServices”andformpartofthecontract.S pecialattention willbepaid to getting themost the ServiceProvider can offer within theavailable budgetand toclearly defining the inputsrequired from the Bengaluru North City Corporationto ensure satisfactoryimplementationoftheAssignment.

7.3 Unless there are exceptional reasons, the financial negotiations will involve neitherthe remuneration ratesfor staff (no breakdown of fees) nor other proposed unitrates.

7.4 HavingselectedtheServiceProvideronthebasisof,amongot herthings,anevaluationofproposedkeyprofessionalstaff,t heBengaluru North City Corporationexpectstonegotiateacontractonthebasisofth eexpertsnamedintheProposal.Beforecontractnegotiation s,theBengaluru North City Corporationwillrequireassurancesthattheexpertswillbea ctuallyavailable.The Bengaluru North City Corporationwill not consider substitutions during contract negotiationsunlessbothpartiesagreethatunduedelayinth

eselectionprocessmakessuchsubstitutionunavoidableorthatsuchchangesarecriticaltomeettheobjectivesofthe assignment.If this is notthecase and if it is establishedthatkey staff wasoffered in the proposalwithout confirming their availability, the Service Providermaybedisqualified.

7.5 The negotiations will conclude with a review of the draft form of the contract.TocompletenegotiationstheBengaluru North City CorporationandtheServiceProviderwillinitialtheagreedcontract.Ifnegotiationsfail,theBengaluru North City Corporation willinvitethefirmwhohasquotedthesecondlowestprice fornegotiations. Theprocesswillberepeated tillanagreedcontractisconcluded.

8. AWARD OF CONTRACT

8.1 Thecontractwillbeawardedfollowingnegotiations.Afternegotiationsarecompleted, the Bengaluru North City Corporation willpromptly notify unsuccessfulService Providers who didnotpassthetechnicalevaluation(para4.3)

8.2 The Service Provider isexpected tocommence the Assignment on thedateand atthelocation specifiedintheDataSheet.

9. CONFIDENTIALITY

9.1 Information relating to evaluation of proposals and recommendations concerning awards shall not be disclosed to the Service Providers who submitted the proposalsortootherpersonsnotofficiallyconcernedwiththe

process,untilthewinningServiceProviderhasbeennotifiedthatithasbeenawardedthecontract.

10. PERFORMANCE SECURITY

10.1 Within 15 days of receipt of the Letter of Acceptance, the successful Tenderer shall deliver to the Employer a Security Deposit (refundable without interest) in any of the following forms, amounting to INR 5,50,000/- (Rupees Five lakhsFifty thousand only): Banker's Cheque, Demand Draft, Bank guarantee (Appendix C) or Pay Order in favor of the Commissioner, Bengaluru North City Corporation, payable at Bengaluru.

10.2 If the security deposit is provided by the successful Tenderer in the form of a BankGuarantee, itshallbeissuedeitherbyaNationalized/Scheduledbank.

10.3 Failure of the successful Tenderer to comply with the requirements of Sub-Clause 9.1shallconstitutesufficientgroundsforcancellationofthe awardandsuitableactionasperEMDdeclarationandinaccordance withlaw.

11. DATA SHEET - Information to Service Providers

11.1 **The name of the Client is:** Commissioner, Bengaluru North City Corporation, Amruthahalli main road, Byatarayanapura Bangalore – 560092. represented by ExecutiveEngineer , BengaluruNorth City CorporationAddress of the Client is: Executive Engineer, Yelahanka Division, Bengaluru North City Corporation, Zone-2, CMC road Yelahanka old town, Bengaluru– 560064.

The method of selection is: **Highest Bid Selection**

11.2 **A Technical and a Financial Proposal are requested**: Yes

The name, objectives and description of the Assignment are:

Name: **Collection of Parking Fees for 1st A Main Road, 13th A Main road (Major Akshaya Girish Kumar Road), 3rd A and 3rd B Cross Road, 15th A and 16th B Cross Road, SandeepUnnikrishna road in Yelahanka new town ward no-05.**

Objective: To manage, operate, and collect on-street parking fees in accordance with Bengaluru North City Corporation 's approved framework.

11.3 **The Bengaluru North City Corporation will provide the following inputs:**

- Approved parking layout plans
- Approved tariff structure and operational hours
- Necessary approvals for on-street activities
- Compliance Summary for Infrastructure and Equipment (Form 4A)

11.4 TheclausesonfraudandcorruptioninthecontractareSub-Clause2.7.1ofG.C.C.

11.5 Clarifications may be requested up to the last date for submission of queries.
The address for requesting clarifications is:Executive Engineer,Yelahanka Division,Bengaluru North City Corporation, Zone-2, Bengaluru

11.6 Proposals should be submitted in the following language(s): **English**

a) Shortlisted Service Providers are not allowed to associate with other shortlisted Service Providers for this assignment.
b) There is no minimum requirement for ticket issuer staff-months. However, the Service Provider must deploy adequate staff as needed to ensure proper supervision and management across all shifts.

c) The proposed ticket issuers must have a minimum of one year of experience in similar roles. This includes interacting with customers, answering queries about pricing and availability, and issuing tickets.
d) All reports required as part of this assignment must be written in English.

11.7 Training is an important feature in this Assignment: No Additional information in the Technical Proposal includes:

- Proof of Financial Turnover
- Work Orders & Completion Certificates
- Team & roles

11.8 Proposalsmustremainvalidfor**180**daysfromthelastdateofsubmission

11.9 ServiceProvidersmustsubmittheproposalthroughKPPPwebsite

11.10 Proposalsmustbesubmittedwithinthedateandtimestipulatedinhttps://kppp.karnataka.gov.in

1.1 Theaddresstosendinformationtothe Bengaluru North City Corporationis:Executive Engineer, Yelahanka Division, Bengaluru North City Corporation, Zone-2, CMC road Yelahanka old town, Bengaluru – 560064.

1.2

SECTION 3. TECHNICAL PROPOSAL - STANDARD FORMS

3A.TechnicalProposalsubmissionfor

m.

3B.ServiceProvider’sreference

s.

3C.DescriptionoftheSOP for collecting of parking revenues

3D. Teamcompositionandroles

3E. Financial turnover for the last 3 years

3A. TECHNICAL PROPOSAL SUBMISSION FORM

[Location,Date]

From:
[NameandAddressofFirm]

To:
Office of the
Executive Engineer,
Yelahanka Division,
Bengaluru North City
Corporation, Zone-2, CMC
road Yelahanka old town,
Bengaluru – 560064.

Sir,

Subject:Collection of Parking Fees for 1st A Main Road, 13th A Main road (Major Akshaya Girish Kumar Road), 3rd A and 3rd B Cross Road, 15th A and 16th B Cross Road, SandeepUnnikrishna road in Yelahanka new town ward no-05.

We,theundersigned,offertoprovidetheservicesfortheaboveinaccordance with your Request for Proposal dated _____ ,and our Proposal.We are herebysubmitting our Proposal, which includes this Technical Proposal, and a Financial ProposalsubmittedunderKPPPwebsite.

IfnegotiationsareheldduringtheperiodofvalidityoftheProposal,i.e.,before*[Date]*_____weundertaketonegotiateontheba sisoftheproposedstaff.OurProposalisbindinguponusandsubjecttothemodificationsresultingfromcontractnegotiations.

WeunderstandyouarenotboundtoacceptanyProposalyou receive. We remain,

Yourssincerely,

AuthorizedSignature:

NameandTitleofSignatory:
NameofFirm:
Address:

3B.SERVICEPROVIDER'SREFERENCES

RelevantServicescarriedoutinthelastFiveYearsthatbestillustratequalifications

Using the format below, provide information on each reference assignment for which yourfirm/entity,eitherindividuallyasacorporateentityorasoneofthemajorcompanieswithinan association,waslegallycontracted.

Reference Service Number_____

Name of the client	
Location	
Parking collection Services (Value of services per year)	INR
Start and end date of contract	
Number of staff deployed	

Description of the project	

Instructions:

1) TheBiddershallattachcopies ofthe work orders / completion certificates as evidence for the above or a self-declaration by an authorized person from the service provider.

3C. DESCRIPTION OF THE SOP FOR COLLECTING PARKING REVENUES

Instructions:

1) TheBiddershalloutline the SOP and procedures they will follow for collecting revenues and the protocols and safeguards they will have in place to ensure compliance to the requirements of the RFP

3D. TEAMCOMPOSITIONANDROLES

Role 1:

Position:	
Number of people deployed:	
Task Description:	

Role 2:

Position:	
Number of people deployed:	
Task Description:	

Role 3:

Position:	
Number of people deployed:	

Task Description:	

Instructions:

1) TheBiddershall outline the number of staff and the supervisory team that will be deployed and the roles for the same.

3E.Financial Capacity of the Bidder

	Year 1	**Year 2**	**Year 3**	**Year 4**
	(1)	*(2)*	*(3)*	*(4)*
Turnover (INR)				

Instructions:

2) TheBiddershallattachcopies ofthe audited balancesheets,financialstatementsandAnnualReports for 4 (four) years from FY 2020-21. The financial statements shall:

   i) reflectthefinancialsituationoftheBidderanditsAssociateswheretheBidderisrelyingonits Associate's financials;
   ii) beauditedbyastatutoryauditor;
   iii) becomplete,includingallnotestothefinancialstatements; and
   iv) correspondto accountingperiodsalreadycompletedandaudited(nostatementsforpartialperiods shall be requested or accepted).

3) TheBiddershallalsoprovidethenameandaddressoftheBankers tothe Bidder.

4) The Bidder shall provide an Auditor’s Certificate specifying the turnover

SECTION 4.FINANCIAL PROPOSAL - STANDARD FORMS

4A. Compliance Summary for Infrastructure and Equipment
4B. Financial proposal submission form

4A. Compliance Summary for Infrastructure and Equipment
(Tobesubmitted as part ofFinancialbid only)

Component	Approximate Quantity	Unit
Surveillance CCTV Cameras (Minimum specs: 4K FHD 8MP, IP66+, night vision; minimum 1 camera every 100m on both sides of the road)	40	Nos.
Parking Boards with *2) Pay-and-park availability* *3) Approved tariff rates* *4) Sample of the E-ticket that is issued* *5) Bengaluru North City Corporation logo* *6) Name, address and contact of the vendor* *7) Minimum 1 board every 150m on both sides of the road* *8) 3x2 feet (size of the board)*	54	Nos.
Road Markings	950	Sqm
Road Studs (3 per parking slot)	1020	Nos.
Installation and setup (poles, cabling, testing)	4.1	Km
Connectivity (Data SIMs; 1 per handheld machine)	19	Nos.
VMS Boards: *9) Outdoor LED boards with 4G connectivity* *10) Minimum dimension of 4 feet x 2*	12	Nos.

feet *11) One on each end of the road on both sides of the road*		
Parking wardens / supervisors	*Adequate number to monitor all the slots – < to be updated by bidder>*	
Internet-enabled Smart POS machine (4G Connectivity)	19 POS	Nos.

We agree to ensure compliance to the above infrastructure and equipment requirement.

Yourssincerely,

Authorized Signature:
NameandTitleofSignatory:
NameoftheServiceProvider:
Address:

4B.FINANCIALPROPOSALSUBMISSIONFORM
(Tobesubmitted as part ofFinancialbid only)

FROM:(NameofServiceProvider) TO:
(Name and address of the client)

Ladies/Gentlemen,

Subject:FinancialProposalfor**Collection of Parking Fees for 1st A Main Road, 13th A Main road (Major Akshaya Girish Kumar Road), 3rd A and 3rd B Cross Road, 15th A and 16th B Cross Road, SandeepUnnikrishna road in Yelahanka new town ward no-05**

We, The undersigned, offer to provide the services for **Collection of Parking Fees for 1st A Main Road, 13th A Main road**

(Major Akshaya Girish Kumar Road), 3rd A and 3rd B Cross Road, 15th A and 16th B Cross Road, Sandeep Unnikrishna road in Yelahanka new town ward no-05 inaccordancewithyourRequestforProposaldated*[Date],*andourProposal (technical and Financial Proposals). Our attached financial proposal is for the sum of*[Amountinwordsandfiguresperannum/monthlytobepaidtoBNCCasperbelow schedule (Including GST and all other taxes)*

Sl No	**Nameof thework**	**Paymentschedulea sperBNCC**	
		Contract Period	**Fixed Annual Bid Amount**
1	**Collection of Parking Fees for 1st A Main Road, 13th A Main road (Major Akshaya Girish Kumar Road), 3rd A and 3rd B Cross Road, 15th A and 16th B Cross Road, SandeepUnnikrishna road in Yelahanka new town ward no-05**	From thedate of Workorder	INR _____

It is understood that the minimum annual License Fee payable for the first year is INR **1,10,00,000/-** The License fee shall be quoted against this annual amount. However, payment may be made in two equal biannual installments of 50% each. The License fee will be paid bi-annually in advance by the successful bidder.

We undertake that, in competing for (and, ifthe award is made tous in executing)theabovecontract,wewillstrictlyobservethelawsagainstfraudandcorruptioninforceinIndianamely"PreventionofCorruption Act1988". We will ensure compliance with Section 4A and all other terms and conditions laid out in the RFP. WeunderstandyouarenotboundtoacceptanyProposalyoureceive. You

rssincerely,

Authorized Signature:
NameandTitleofSignatory:
NameoftheServiceProvider:
Address:

Note : The Tenderer should note that the quoting amount must be above the annual bid amount mentioned above and as described in Terms ofReferencefailingwhichthebidswillbeliabletoberejected.

SECTION 5. TERMS OF REFERENCE

1. BACKGROUND

Bengaluru North City Corporationisdesirousofobtainingservices**Collection of Parking Fees for 1st A Main Road, 13th A Main road (Major Akshaya Girish Kumar Road), 3rd A and 3rd B Cross Road, 15th A and 16th B Cross Road, SandeepUnnikrishna road in Yelahanka new town ward no-05.**TheBengaluru North City Corporationintendstoprocuretheservicesofa Contractingfirmhaving similarexperiencetoundertaketheassignment.Specificallythefollowi ngworksareintendedtobecarriedoutonthisProject.

2. OBJECTIVES

The Tenderer shall perform the principal services outlined below as a part ofresponsibilityfortheservicesofthework.Theyshall provide the qualified staff with relevant experience to carry out the assignment. The tenderer will meet with all the compliances listed below as well as in Section 4A. The Services will includebutnotlimitedtothefollowing:

- TheServiceprovidershouldcheckthelocationoftheParkingRoad stoensurehimselfthatallthecriteriaarelookedintobeforeapplyi ngfortender.
- Service Provider, with the concurrence of Bengaluru North City Corporation shall convene periodical meetingsbetween Bengaluru North City Corporation to discuss, prepare and finalize collection programme prior tothecommencementofwork.
- Bengaluru North City Corporation shall furnish for the use of the Service Provider all necessary data asrequiredforsettingoutallpermanentandtemporaryworks.
- Bengaluru North City Corporation shall inspect and ensurecompliancewiththetermsandconditionsofcontract.
- ServiceProvidershallstudyallContractAgreement,Specification

setc.andensureimplementationatsite.

- Parking chargestobecollectedshould not exceed the below mentioned Rates

	Parking charges (INR)	
	4-Wheeler	**2-Wheeler**
Per Hour	30	15

- TheService Providers representatives shall be responsible for overall monitoring of the parking activity in the said sites and shall be available at site every day.
- The Service Provider shall Abe responsible to deploy requisite number of qualified and experienced personnel at site on full time basis to supervise the day-to-day activity ofparking and also shall be responsible for monitoring of the vehicle's movement as per specifications and standards.
- The Service Provider shall ensure that all instructions to the Service Providers will be issued in the form of letter written by officer in charge to the Service Provider or site instructions to the Service Provider written by officer in charge or his representative in site instructions book. They shall maintain the record of all such instructions for verification at every time.
- Services for the parking of the vehicle, collection of prescribed & displayed parking fee, Management of traffic within the parking area.
- The contracting agency shall fully responsible for any damages, losses etc. of the parked vehicles. Bengaluru North City Corporation is in no way responsible for such damage/losses.

- Documentation of all events for security purpose and related matters during the period, which has to be shared to Bengaluru North City Corporation on every month. The cost of which will not be paid by Bengaluru North City Corporation.
- Bengaluru North City Corporation shall provide time assistance and direction to the Service Provider in all matters related to the interpretation of the Contract.
- Service Provider shall ensure all the safety norms as per Government directions like Fire safety, Safety of Workers & general public, Vehicles, etc. are adhered to with proper Insurance Policies at the building at the premises throughout the Contract Period.
- Service provider should disburse salaries / payments / DA / VDA / ESI / PF to its employees as per relevant labour laws & other applicable law /rules. Deposit the requisite benefits to concerned departments like, ESI, PF, etc in time. All details to be submitted to Bengaluru North City Corporation every month.
- No advertisements should be displayed.
- Should not Sub-let the premises to other agency or persons.
- Service Provider should remit the bid amount & other payments like Penalties, Cost of repairs to Damages, etc. to Bengaluru North City Corporation in the form of DEMAND DRAFT drawn in favor of Commissioner, Bengaluru North City Corporation, Bangalore, payable at Bangalore in advance as per his quoted price. Delay in payment will attract an interest of 24% per annum of the amount to be paid to Bengaluru North City Corporation.
- If the Service Provider fails to perform as per the terms & conditions or fails to pay the above amount / Charges even after THREE REMINDERS it may be noted that tender will be terminated, and the damages/arrears will be recovered at risk and cost of the Service Provider from the Performance Security deposit amount.
- Service Provider shall carry out joint inspection with Bengaluru North City Corporation before the end of Contract period and take remedial measures for defects discovered if any, and to correct them and handover the site

in correct manner back to Bengaluru North City Corporation along withrecords stored there on for a sufficient period. Bengaluru North City Corporation will not pay any extra cost for this.

- Service Provider should not carry any other activity without prior permission of Bengaluru North City Corporation.
- Ensure that Cars / Scooters etc. are parked systematically in neat rows. A parking attendant must ensure that vehicles are parked in an orderly manner and that the vehicles do not encroach upon the open space surrounding.
- **Smoking Restrictions**: Smoking shall be prohibited throughout the road Easily readable "NO SMOKING" signs must be conspicuously posted at locations where they can catch the eye. Each sign must also include a pictograph with illumination.
- Service Provider must have the Equipment / Machineries for safety & Security purpose as defined in scope of work
- The Upon termination or expiry of the concession agreement, the Concessionaire shall vacate and hand over the project site to Bengaluru North City Corporation in 'as-is' condition. All physical and immovable assets developed, installed, or constructed on-ground by the Concessionaire as part of the project shall be transferred to and shall become the absolute property of Bengaluru North City Corporation, without any financial or legal encumbrance. This clause shall apply strictly to tangible, on-ground physical assets and shall exclude intangible assets or movable items unless specifically provided for in the agreement

The services of the service provider shall be available full time during the entire contractperiod.

3. SPECIFICRESPONSIBILITIES OFTHETENDERER

a) Documents

The Bengaluru North City Corporationshall provideto the Service Provider, thecopiesof alldata available which are considered relevant to the execution ofService Provider’s work and liaison withotherdepartments for access

ofinformationanddata.

b) LiaisonandAccess

The Bengaluru North City Corporation shall provide liaison with other Government agencies andDepartments for only the introduction of the Service Provider. Bengaluru North City Corporationwillonly coordinate with Service Provider for arranging unhindered access to therelevantagencies/Departmentsinordertocompletethetask successfully.

c) Scheduleforcompletionoftasks.

- Thework hasbeentendered onLumpsumBasis ofthetenderCost.
- The Contract services shall be for the entire completion of the periodi.e., 36 months and further 24 months, if it gets extended

d) PaymentstoBengaluru North City Corporation

- TheminimumannualCharges(IncludingGST&allotherta xes)payable to Bengaluru North City Corporation is fixed at **Rs.1,10,00,000(Rs. One Crore Ten Lakhs only).**Hence, thecompeting Tenderer should quote the above/more than the minimumchargesfixed.

- The Service Provider has to pay total charges per annum in the form of DEMAND DRAFT (as stated above). While the bid must be submitted for the annual amount, payment may be made in two equal installments of 50% each, payable bi-annually. Delayinpaymentwill attract aninterestof24%per annum.IftheServiceProvider fails to pay the money even after three reminders (Notices),the contract will be cancelled at the risk and cost of Service

Provider.All the deposits will be forfeited. The quoted price shall be inclusive ofGST,servicetax/othertaxes.

- The advance payment shall be made within 15 days from the date of receipt of the Letter of Acceptance. Subsequently, all recurring or phase-wise payments shall be made at least 15 days prior to the commencement of operations for the respective phase.

e) ScheduleofpaymentstoBengaluru North City Corporation:

Sl No	**Nameof thework**	**PaymentscheduleasperBengaluru North City Corporation**	
		Contract Period	**Total Bid Amount**
1	**Collection of Parking Fees for 1st A Main Road, 13th A Main road (Major Akshaya Girish Kumar Road), 3rd A and 3rd B Cross Road, 15th A and 16th B Cross Road, SandeepUnnikrishna road in Yelahanka new town ward no-05**	Fromthe date ofWork order	Total bid amount in either one or two installments (to be paid in advance of each period – exact dates to be finalized at the time of LoA and contract)

The advance payment shall be made within 15 days from the date of receipt of the Letter of Acceptance. Subsequently, all recurring or phase-wise payments shall be made at least 15 days prior to the commencement of operations for the respective phase.

f) Nonperformance ofServices-levyingofpenalty&termination

A penalty will be levied on the service provider at minimum 24% per annum (2%per month) on the amount to be paid by the Service Provider to Collection of Parking Fees for 1st A Main Road, 13th A Main road (Major Akshaya Girish Kumar Road), 3rd A and 3rd B Cross Road, 15th A and 16th B Cross Road, Sandeep Unnikrishna road in Yelahanka new town ward no-05in respect of nonpayment of bid amount as mentioned in Schedule of payments to Collection of Parking Fees for **Collection of Parking Fees for 1st A Main Road, 13th A Main road (Major Akshaya Girish Kumar Road), 3rd A and 3rd B Cross Road, 15th A and 16th B Cross Road, Sandeep Unnikrishna road in Yelahanka new town ward no-05.** Further, thecontract will be terminated and the damages, arrears will be recovered at risk and cost oftheServiceProviderfromthedepositamount.

Totalfailureontheperformanceofserviceswillrenderforfeitureofthe PerformanceSecurityDepositandactionwill beinitiatedasper ConditionsofContract.

4. OBLIGATIONS OF THE CLIENT

i. Documents

The Bengaluru North City Corporation shall provide the Service Provider with copies of all data available which are considered relevant to the execution of Service Provider’s work andliaisonwithotherdepartmentsforaccessofinformationanddata.

ii. LiaisonandAccess

The Bengaluru North City Corporation shall provide liaison with other Government agencies and DepartmentsfortheintroductionoftheServiceProvider.TheServiceP rovidershallbegivenunhinderedaccessto therelevantagencies /Departmentsinordertocompletetheprojectsuccessfully.

DISPUTES, IF ANY: Dispute if any, between the client and the Service Provider, thedecision of theCommissioner, Bengaluru North City Corporation, Bengaluru is final and binding on both the ClientandServiceProvider.

SECTION 6: CONTRACT FOR SERVICE PROVIDER'S SERVICES

between

_____

[Executive Engineer, Yelahanka Division, Bengaluru North City Corporation]

and

_____

[NameofServiceProviders]

Dated:

1. FORM OF CONTRACT

ThisCONTRACT(hereinaftercalled the"Contract")ismadethe _____ dayofthemonthof _____,202__,between,ontheonehand, _____(hereinaftercalledthe"Client")and,ontheotherhand, _____(hereinaftercalledthe"ServiceProviders").
[*Note:

IftheServiceProvidersconsistofmorethanoneentity,theaboveshould bepartiallyamendedtoreadasfollows:
“
....
(hereinaftercalledthe"Client")and,ontheotherhand,ajointventureco nsistingofthe followingentities,eachofwhichwillbejointlyandseverallyliabletothe ClientforalltheService Providers' obligations under this Contract, namely, and _____(hereinaftercalledthe"ServiceProviders.")”]

WHEREAS

(a) TheClienthasrequestedtheServiceProviderstoprovidecertain servicesas defined in the General Conditions of Contract attached to this Contract(hereinaftercalledthe"Services");

(b) theServiceProviders,havingrepresentedtotheClientthatthe yhavetherequiredprofessional skills, and personnel and technical resources, have agreed to providetheServicesonthetermsandconditionssetforthinthis Contract.

NOWTHEREFOREthepartiesheretoherebyagreeasfollows:

1.Thefollowingdocumentsattachedheretoshall bedeemedtoformanintegral partofthisContract:

(a) TheGeneralConditionsofContract(hereinaftercalled"GC");

(b) TheSpecial Conditionsofcontract(hereinaftercalled"SC");

(c) ThefollowingAppendices:

AppendixA:DescriptionoftheServices _____
AppendixB:Reporting Requirements __
AppendixC:KeyPersonnel andSub-Service
Providers----------
AppendixD:Servicesand FacilitiestobeprovidedbytheClient
AppendixE:BreakdownofContractPrice _
AppendixF:FormofGuarantee forAdvance Payments__

[Note:If any of these Appendices are not used, the words "Not Used" should be insertedbelow nexttothetitleoftheAppendixonthesheet attachedheretocarryingthetitleofthatAppendix.]

2. ThemutualrightsandobligationsoftheClientandtheServiceProvi dersshall beasset forthin theContract,in particular:

(a) TheServiceProvidersshall carryouttheServicesinaccordancewiththeprovisions of the Contract;and

INWITNESSWHEREOF,thePartiesheretohave causedthisContracttobesignedintheirrespectivenamesasofthedaya ndyearfirstabovewritten.

FORANDONBEH
ALFOF[NAMEOF
CLIENT]

By(AuthorizedRepresentative)

FOR AND ON
BEHALF
OF[NAMEOFSERVICE
PROVIDER]

By(AuthorizedRepresentative)

[**Note**:IftheServiceProvidersconsistofmorethanoneentity,allofthese entitiesshouldappearassignatories,e.g.,inthefollowingmanner:]

FORANDONBEHALF OFEACHOF
THEMEMBERSOFTHESERVICE PROVIDERS

[Nameof Member]

By(AuthorizedRepresentative)

[Nameof Member]
By(Authorized Representative) etc.

2. GENERALCONDITIONSOF CONTRACT

A. GENERALPROVISIONS

1.1 Definitions

Unlessthecontextotherwiserequires,thefollowingtermswheneverusedinthisContracthavethefollowingmeanings:

(a) "Applicable Law" means the laws and any other instruments having the force of law inIndia,astheymaybeissuedandinforcefromtimetotime;

(b) "Contract" means the Contract signed by the Parties, to which these General Conditionsof Contract (GC) are attached, together with all the documents listed in Clause 1 of suchsigned Contract;

(c) “Effective Date” means the date on which this Contract comes into force and effectpursuanttoClauseGC2.1

(d) “Contract Price” means the price to be paid for the performance of the Services, inaccordancewithClause6;

(e) "GC"means theseGeneralConditionsofContract;

(f) "Government"means theGovernmentofKarnataka;

(g) "Localcurrency"meansIndianRupee;

(h) "Member", in case the Service Providers consist of a joint venture of more than oneentity, means any of these entities, and "Members" means all of these entities; ‘Member inCharge’ means the entity specified in the SC to act on their behalf in exercising all theServiceProviders’rightsandobligationstowardstheClientundert hisContract.

(i) "Party" means the Client or the Service Providers, as the case may be, and Parties meansbothofthem;

(j) "Personnel"meanspersonshiredbytheServiceProvidersorbyany Sub-ServiceProvider as employees and assigned to the performance of the Services or any part thereof;and‘keypersonnel’meansthepersonnelreferredtoinClause GC4.2(a)

(k) "SC" means the Special Conditions of Contract by which these General Conditions ofContractmaybeamendedorsupplemented;

(l) "Services" means the work to be performed by the Service Providers pursuant to thisContract;and

(m) "Sub-ServiceProvider"meansanyentitytowhichtheServiceProviderssubcontractanypartoftheServicesinaccordancewiththeprovisionsofClauses3.5and4.

(n) ‘Thirdparty”meansanypersonorentity other thantheGovernment,theClient,theServiceProviders,oraSub-ServiceProvider.

1.2 LawGoverningthe Contract

This Contract, its meaning and interpretation, and the relation between the Partiesshall begovernedbytheApplicableLaw.

1.3 Language

This Contract has been executed in English language, which shall be the binding andcontrollinglanguageforallmattersrelatingtothemeaningorinterpretationofthisContract.

1.4 Notices

Any notice, request orconsent madepursuantto this Contract shall be in

writingandshallbedeemedtohavebeenmadewhendeliveredinperso ntoanauthorizedrepresentative of the Party to whom the communication is addressed, or when sent byregisteredmail,telex,telegramorfacsimiletosuchPartyattheaddr essspecifiedintheSC.

1.5 Location

The Services shallbeperformed at such locations as are specified in Appendix Gand, where the location of a particular task is not so specified, at such locations, whether inKarnatakaorelsewhere,astheClientmayapprove.

1.6 Authorized Representative

Anyactionrequiredorpermittedtobetaken,andanydocumentreq

uiredorpermitted to be executed, under this Contract by the

Client or the Service Providers may

betakenorexecutedbytheofficialsspecifiedintheSC.

1.7 Taxes and Duties

The Service Providers, Sub-Service Providers and their Personnel shall pay suchtaxes, duties, fees and other impositions as may be levied under the Applicable Law, theamountofwhichisdeemedtohavebeenincludedintheContractPri ce.

B. Commencement,Completion,Modificationandtermination ofContract

2.1 Effectivenessof Contract

ThisContractshall comeintoeffectonthedatetheContractissigned by bothPartiesorsuchotherlaterdateasmaybestatedintheSC.

2.2 CommencementofServices

The Service Providers shall begin carrying out the Services immediately after thedate theContractbecomeseffective,oratsuchotherdateasmaybespecifiedi ntheSC.

2.3 ExpirationofContract

Unless terminated earlier pursuant to Clause 2.7, this Contract shall terminate at theendofsuchtimeperiodaftertheEffectiveDateasisspecifiedintheSC.

If the Bidder/Concessionaire wishes to seek an extension after 36 months for an additional period of 24 months, a written request must be submitted at least 30 days before the expiry of 36 months from the date of Work Order.

The Bengaluru North City Corporation may, at its sole discretion and subject to its assessment of the Bidder’s performance, grant such extension. The decision in this regard shall rest exclusively with BNCC.

2.4 Modification

Modification of the terms and conditions of this Contract, including any modificationofthescopeoftheServicesoroftheContractPrice,mayonly bemadebywrittenagreementbetweentheParties.

2.5 ForceMajeure

2.5.1 Definition

For the purposes of this Contract, "Force Majeure" means an event which is beyondthe reasonable control of a Party, and which makes a Party's performance of its obligationsunder the Contract impossible or so impractical as to be considered impossible under thecircumstances.

2.5.2 NoBreach ofContract

The failure of a Party to fulfill any of its obligations under the contract shall not beconsidered to be a breach of, or default under this Contract insofar as such inability arisesfrom an event of Force Majeure, provided that the Party affected by such an event (a) hastaken all reasonable precautions, due care and reasonable alternative measures in order tocarry out the terms and conditions of this Contract, and (b) has informed the other Party assoonaspossibleabouttheoccurrenceofsuchanevent.

2.5.3 Extension ofTime

AnyperiodwithinwhichaPartyshall,pursuanttothisContract,complet eanyaction or task, shall be extended for a period equal to the time during which such Party wasunabletoperformsuchactionasaresultofForceMajeure.

2.5.4 Payments

During the period of their inability to perform the Services as a result of an event ofForce Majeure, theService Providers, thepayment shallbearrivedon mutualconsentunderthetermsofthisContract.

2.5.5 Suspension:

The Client may by written notice of suspension to the Service Providers, suspend allaccess to the Service Providers hereunder if the Service Providers fail toperform any oftheir obligations under this contract, including the carrying out of the Services, providedthatsuchnoticeofsuspension(i)shallspecifythenatureofthef ailure,and(ii)shallrequesttheServiceProviderstoremedysuchfailure withinaperiodnotexceedingthirty (30)daysafterreceipt bytheService Providersofsuchnoticeofsuspension.

2.6 Liquidateddamagesfordelayincompletion

2.7 Termination

2.7.1 BytheClient

The Client may terminate this Contract, by not less than thirty (30) days' writtennotice of termination to the Service Providers, to be given after the occurrence of any of theevents specifiedin paragraphs(a) through(d) of this Clause 2.7.1and sixty (60)days' inthecaseoftheeventreferredtoin (e):

(a) if the Service Providers do not remedy a failure in the performance of their obligationsunder the Contract,within thirty (30) days of receipt after being notified or within suchfurtherperiodastheClientmayhavesubsequentlyapprovedin writing;

(b) IftheServiceProviders(oranyoftheirMembers)becomeinsolvento rbankrupt;

(c) If, asthe result ofForceMajeure, the ServiceProvidersareunabletoperform amaterial portionoftheServicesforaperiodofnotlessthansixty(60)days;or

(d) IftheServiceProvider,inthejudgmentoftheClienthasengagedinc orruptorfraudulentpracticesincompetingfororinexecutingtheCo ntract.

Forthepurposeofthisclause:

"corrupt practice" means the offering, giving, receiving or soliciting of anything of value toinfluencetheactionofapublicofficial intheselectionprocessorincontractexecution.

"fraudulent practice" means a misrepresentation of facts in order to influence a selectionprocess or the execution of a contract to the detriment of GOK, and includes collusivepracticeamongServiceProviders(priortooraftersubmission ofproposals)designedtoestablishpricesatartificialnon-competitivelevelsandtodepriveGOKofthebenefitsoffreeandopencom

petition.

(e) IftheClient,initssolediscretionandforanyreasonwhatsoever,decidestoterminatethisContract.

2.7.2 BytheServiceProviders

The Service providers may terminate this Contract, by not less than thirty (30) days'written notice to the Client, such notice to be given after the occurrence of any of the eventsspecifiedin paragraphs(a)through (b)ofthisClause2.7.2:

(a) If the Client is in material breach of its obligations pursuant to this Contract and has notremediedthesamewithinforty-five(45)days(orsuchlongerperiodastheServiceprovidersmayhavesubsequentlyapprovedinwriting)followingthereceiptbytheClientoftheServiceproviders’noticespecifyingsuchbreach;

(b)if, as the result of Force Majeure, the Service providers are unable to perform a materialportionoftheServicesforaperiod ofnotlessthansixty(60)days.

2.7.3 CessationofRightsandObligations

Upon termination of this Contract pursuant to Clause GC 2.7, or upon expiration ofthis Contract pursuant to Clause GC 2.3, all rights and obligations of the Parties hereundershall cease,except:

(i) suchrightsandobligationsasmayhaveaccruedonthedateoftermination orexpiration;

(ii) theobligationofconfidentialitysetforthinClauseGC3.3hereof;

(iii) anyrightwhichaPartymay haveundertheApplicableLaw

2.7.4 CessationofServices

Upon termination of this Contract by notice of either Party to the

other pursuant toClauses GC 2.7.1 or GC 2.7.2 hereof, the Service Providers shall, immediately upon dispatchorreceiptofsuchnotice, takeallnecessary stepstobring theServicestoaclosein aprompt and orderly manner and shall make every reasonable effort to keep expendituresforthispurposetoaminimum.Withrespecttodocumentsp reparedbytheServiceProviders and equipment and materials furnished by the Client, the Service Providers shallproceedasprovided,respectively,by ClausesGC3.7andGC3.8

C. Obligationsof theServiceProviders:

3.1 General

The Service Providers shall perform the Services and carry out their obligationshereunder with all due diligence, efficiency and economy, in accordance with generallyacceptedprofessionaltechniquesandpractices,andshallo bservesoundmanagementpractices, and employ appropriateadvanced technology and safe methods. The ServiceProvidersshallalways act, in respectofanymatter relating tothisContractortotheServices, as faithful advisers to the Client, and shall at all times support and safeguard theClient'slegitimateinterestsinanydealingswithSub-ServiceProvidersorthird parties.

3.2 ServiceProvidersNottoBenefitfromCommissions,Discounts,etc.

The remuneration of the Service Providers pursuant to Clause 6 shall constitute theService Providers' sole remuneration in connection with this Contract or the Services, andthe Service Providers shall not accept for their own benefit any trade commission, discountor similar payment in connection with activities pursuant to this Contract or to the Servicesor in the discharge of their obligations under the Contract, and the Service Providers shalluse their best efforts to ensure that the Personnel, any Sub-Service Providers, and agents ofeitherofthem,similarlyshall notreceiveanysuchadditional

remuneration.

3.3 ProcurementRulesofFundingAgencies

If the Service Providers, as part of the Services, have the responsibility of advisingthe Client on the procurement of goods, works or services, the Service Providers shallcomply with any applicable procurement guidelines of thefunding agencies and shall at alltimesexercisesuchresponsibilityinthebestinterestoftheClient.Anydiscountsorcommissionsobtainedbytheserviceprovidersintheexerciseofsuchprocurementresponsibilityshallbeforthe accountoftheClient.

3.4 ServiceProvidersandAffiliatesNottoengageincertain Activities

TheServiceProvidersagreethat,duringtheterm of thisContractandafteritstermination, the Service Providers and their affiliates, as well as any Sub-Service Providerand any of its affiliates, shall be disqualified from providing goods, works or services (otherthan the Services and any continuation thereof) for any project resulting from or closelyrelatedtotheServices.

3.5 ProhibitionofConflictingActivities

NeithertheServiceProvidersnortheirSub-ServiceProvidersnorthePersonnelshall engage,eitherdirectlyorindirectly,inany ofthefollowingactivities:

(a) duringthetermofthisContract,anybusinessorprofessionalactivitiesintheGovernment's country which would conflict with the activities assigned to them underthisContract;or

(b) AftertheterminationofthisContract,suchotheractivitiesasmaybespecifiedintheSC

3.5 Confidentiality

The Service Providers, their Sub-Service Providers, and the Personnel of either ofthem shall not, either during the term or within two (2) years after the expiration of thisContract, disclose any proprietary or confidential information relating to the Project, theServices, this Contract, or the Client's business or operations without the prior writtenconsentoftheClient.

3.6 InsurancetoBeTaken outbytheServiceProviders

The Service Providers (a) shall take out and maintain, and shall cause any Sub-Service Providers to take out and maintain, at their (or the Sub-Service Providers', as thecase may be) own cost but on terms and conditions approved by the Client, insuranceagainst the risks, and for the coverage, as shall be specified in the SC; and (b) at the Client'srequest, shall provide evidence to the Client showing that such insurance has been takenoutandmaintainedandthatthecurrentpremiumshavebeenpaid.

3.7 ServiceProviders'ActionsRequiringClient'sPriorApproval

TheServiceProvidersshallobtaintheClient'spriorapprovalinwriting beforetakinganyofthefollowingactions:

(a) entering into a subcontract for the performance of any part of the Services, it beingunderstood (i) that the selection of the Sub-Service Provider and the terms and conditionsof the subcontract shall have been approved in writing by the Client prior to the executionofthesubcontract,and(ii)thattheServiceProvidersshallremainfullyliablefortheperformance of the Services by the Sub-Service Provider and its Personnel pursuant to thisContract;

(b)anyotheractionthatmaybespecifiedintheSC.

3.8 ReportingObligations

TheServiceProviders shallsubmit totheClientthereportsanddocumentsspecified

inAppendixAintheform,inthenumbers,andwithintheperiodssetforthin thesaidAppendix.

3.9 DocumentsPreparedby theServiceProviderstoBethePropertyofthe Client

Allplans,drawings,specifications,designs,reportsandotherdocument sandsoftware submitted by the Service Providers in accordance with Clause 3.6 shall becomeand remain the property of the Client, and the Service Providers shall, not later than uponterminationor expiration of this Contract, deliver all such documents and software to theClient, together with a detailed inventory thereof.The Service Providers may retain a copyof such documents and software.Restrictions about the future use of these documents, ifany,shallbespecifiedintheSC.

D. ServiceProviders' PersonnelandSub-ServiceProviders

4.1 DescriptionofPersonnel

The titles, agreed job descriptions, minimum qualifications and estimated periods ofengagement in the carrying out of the Services of the Service Providers' Key Personnel aredescribed in Format 3D (Section 3).The Key Personnel and Sub-Service Providers listed by title aswellasbynameinFormat 3D (Section 3)areherebyapprovedbytheClient.

4.2 Removaland/orReplacementofPersonnel

(a) ExceptastheClientmayotherwiseagree,nochangesshallbemade intheKeyPersonnel.If, for any reason beyond the reasonable control of the Service Providers, itbecomesnecessarytoreplaceanyoftheKeyPersonnel,theServicePr oviderssshallforthwithprovideasareplacementaperson ofequivalentorbetterqualifications.

(b) If the Client finds that any of the Personnel have (i) committed serious misconduct orhas been charged with having committed a criminal action, or (ii) have reasonable cause tobe dissatisfied

with the performance of any of the Personnel, then the Service Providersshall, at the Client's written request specifying the grounds therefor, forthwith provide as areplacementaperson withqualificationsandexperienceacceptabletotheClient.

(c) TheServiceProvidersshallhavenoclaimforadditionalcostsarisin goutoforincidentaltoanyremoval and/orreplacementofPersonnel.

E. ObligationsoftheClient

5.1 Assistance andExemptions

UnlessotherwisespecifiedintheSC,theClientshalluseitsbesteffortst oensurethattheGovernmentshall:

(a) issue to officials, agents and representatives of the Government all such instructions asmaybenecessaryorappropriatefortheprompt andeffectiveimplem entationoftheServices;

(b) assisttheServiceProvidersandthePersonnelandanySub-ServiceProvidersemployed by the Service Providers for the Services from any requirement to register orobtain any permit to practice their profession or to establish themselves either individuallyorasacorporateentityaccordingtotheApplicableLaw;

(c) provide to the Service Providers, Sub-Service Providers and Personnel any such otherassistanceasmaybespecifiedintheSC.

F. Paymentto theServiceProviders:

6.1 ContractPrice

TheContractpriceissetforthintheSpecial Condition

6.2 PaymentforAdditionalServices

The Service Provider has to render the services of any sort as required by the clientduetounforeseencircumstanceswithinthescopeofservicesagre

eduponduringthecontractperiodwithoutclaminganyrelaxationin annual charges.

6.3 Intereston DelayedPayments

If the Service Provider has delayed payments beyond fifteen (15) days after the duedate stated in the Conditions, interest shall be paid to the Client for each day of delay at theratestatedintheConditions.

G. Settlementof Disputes

a. AmicableSettlement

ThePartiesshall usetheir besteffortstosettleamicablyall disputesarisingoutoforinconnectionwiththisContractoritsinterpre tation.

b. DisputeSettlement

Any dispute between the Parties as to matters arising pursuant to this Contract thatcannot be settled amicably within thirty (30) days after receipt by one Party of the otherParty'srequestforsuchamicablesettlementmaybesubmittedb yeitherPartyforsettlementinaccordancewiththeprovisionsspecifie dintheSC.

H. Penalty Schedule

In the event of a breach of contract terms or non-compliance with the Scope of Work, the applicable penalties shall be imposed as per the schedule outlined below:

Sr. No.	Cause for Penalty to the operator	Penalty per Day (INR)
1	Attendant / security guard at site not in uniform / without identity card	500

Sr. No.	Cause for Penalty to the operator	Penalty per Day (INR)
2	Arrows indicating parking area not painted	500
3	Boards displaying Pay-and-park availability, rate schedule, sample ticket, and Bengaluru North City Corporation logo not displayed at site	500
4	Failure to earmark parking as per plan	1000 per instance
5	Vehicles found parked outside the officially demarcated parking slots	500
6	Charging higher than prescribed rates	5000 per instance
7	Real time collection datanot being provided to Bengaluru North City Corporation	1000 per day
8	Vehicle parked in designated area without issuance of ticket (per vehicle)	1000 per vehicle
9	Manual parking without entry into handheld device	2000 per instance
10	Violation of any other terms and conditions of the Contract	2000

3. SPECIALCONDITIONSOF CONTRACT

NumberofAmendmentsof,and Supplementsto,Clausesin the GeneralGCClause*ConditionsofContract

1.1(h)TheMemberinCharg

eis].1.4.1Theaddressesar

e:

Client:**Executive Engineer, Yelahanka Division, Zone -2, Bengaluru North City Corporation, Bengaluru**

Attention:_____
_____
Telephone:____
E-
mail:----------

ServiceProviders:_____
_____
_____

Attention:_____
_____
Telephone:_____
E-mail :----------

[Note:Fillintheblanks]

[1.4.2Noticeshall bedeemedtobeeffectiveasfollows:

(a) Inthecase of personal delivery or registered mail, on delivery;
(b) In the case of telexes/e-mail, 24 hours following confirmed transmission
(c) In the case of telegrams, 24 hours following confirmed transmission; and
(d) In the case of facsimiles, 24 hours following confirmed transmission.]

[1.6TheAuthorizedRepresentativesare:

FortheClient:**Executive Engineer, Yelahanka Division, Zone - 2, Bengaluru North City Corporation, Bengaluru**

FortheServiceProvider:_____

[Note:Fill intheblanks]

[1.7.1 The Service Providers and the personnel shall pay the taxes, duties, fees, levies andother impositions levied under the existing, amended or enacted laws during life ofthis contract and the client shall perform such duties in regard to the deduction ofsuchtaxasmaybelawfullyimposed.

[2.1ThedateonwhichthisContractshall comeintoeffectis:

[2.2Thetimeperiodshall be15daysorany other appropriateorsuchothertimeperiodasthepartiesmayagreeinwriting.

[2.3Theperiodshall

be15daysorsuchotherperiodasthepartiesmayagreeinwriting].

[3.4Therisksandthecoverage'sshallbe:

(1) Third Party motor vehicle liability insurance as required under Motor Vehicles Act,1988, in respect of motor vehicles operated in India by the Service Providers ortheirPersonneloranySub-ServiceProvidersortheirPersonnel,fortheperiodofServiceProvider;

(2) Third Party liability insurance, with a minimum coverage for Rs. 5,00,000/- (RupeesFiveLakhsonly)fortheperiodofServiceProvider;

(3) Client's liability and workers' compensation insurance in respect of the Personnel ofthe Service Providers and of any Sub-Service Provider, in accordance with therelevantprovisionsoftheApplicableLaw,aswellas,withrespecttosuchPersonnel, any such life, health, accident, travel or other insurance as may beappropriate;

(4) Professional liability insurance, with a minimum coverage equal to total contract

valueforthisServiceProvider;and

(5) Insurance against loss of or damage to (i) equipment purchased in whole or inpartwithfundsprovidedunderthisContract, (ii)theServiceProviders'propertyused in the performance of the Services, and (iii) any documents prepared by theServiceProvidersintheperformanceoftheServices.

[Note:Fillintheblanksanddeletewhatisnot

applicable]

[3.7TheServiceProvidersshallnotusethesedocumentsforpurposesun relatedtothisContractwithoutthepriorwrittenapprovaloftheClient.]

[5.1Note:Listhere anychanges or additions toClause GC5.1Ifthere are no such changes oradditions,deletethisClauseSC5.1fromtheSC.]

[6.2TheamountofContract

isRs..[6.4Theaccountis….]

[7.2Disputesshall besettledbyarbitrationinaccordancewiththefollowingprovisions.

i. SelectionofArbitrators:

Each dispute submitted by a Party to arbitration shall be heard by a sole arbitratororanarbitrationpanelcomposedofthreearbitrators,in naccordancewiththefollowingprovisions:

(a) Where the Parties agree thatthe dispute concerns a technicalmatter, they mayagree to appoint a sole arbitrator or, failing agreement on the identity of such solearbitrator within thirty (30) days after

receipt by the other Party of the proposalof a name for such an appointment by the Party who initiated the proceedings,eitherPartymayapplytothePresident,Institutionof EngineersIndia* ,Bangalore chapter, for a list of not fewer than five nominees and, on receipt ofsuchlist,thePartiesshallalternatelystrikenamestherefrom,and thelastremainingnomineeonthelistshallbethesolearbitratorfor thematterindispute.If the last remaining nominee has not been determined in this mannerwithinsixty(60)daysofthedateofthelist,thePresident,Institutionof Engineers India*,shall appoint, upon the request of either Party and from suchlistorotherwise,asolearbitratorforthematterindispute.

(b) Where the Parties do not agree that the dispute concerns a technical matter, the ClientandtheServiceProvidersshalleachappointonearbitrator,and thesetwoarbitrators shall jointly appoint a third arbitrator, who shall chair the arbitrationpanel.If the arbitrators named by the Parties do not succeed in appointing athird arbitrator within thirty (30) days after the latter of the two arbitratorsnamedbythePartieshasbeenappointed,thethirdarbitratorshall,attherequestofeitherParty,beappointedbySecretary, theIndianCouncilofArbitration,NewDelhi.

(c) If, in a dispute subject to Clause SC 7.2.1 (b), one Party fails to appoint its arbitratorwithin thirty (30) days after the other Party has appointed its arbitrator, theParty which has named an arbitrator may apply to the Secretary, Indian Councilof Arbitration, New Delhi, to appoint a sole arbitrator for the matter in dispute,andthearbitratorappointedpursuanttosuchapplication shallbethesolearbitratorforthatdispute.

ii. <u>RulesofProcedure</u>

Arbitrationproceedingsshallbeconductedinaccordancewithproce

dureoftheArbitration&ConciliationAct1996,ofIndia

iii. Substitute Arbitrators

Ifforanyreasonanarbitratorisunabletoperformhisfunction,asubstituteshallbeappointedinthesamemannerastheoriginalarbitrator.

iv. QualificationsofArbitrators

The sole arbitrator or the third arbitrator appointed pursuant to paragraphs (a)through (c) of Clause 7.2.1 hereof shall be a nationally recognized legal or technicalexpertwithextensiveexperienceinrelationtothematterindispute.

v. Miscellaneous

Inanyarbitrationproceedinghereunder:

(a) Proceedingsshall,unlessotherwiseagreedbytheParties, beheldinBangalore.

(b) the decision of the sole arbitrator or of a majority of the arbitrators (or of the thirdarbitrator if there is no such majority) shall be final and binding and shall be enforceable inany court of competent jurisdiction, and the Parties hereby waive any objections to orclaimsofimmunityin respect ofsuch enforcement.

4. APPENDICES

AppendixA:ReportingRequirements

1. **Real-Time Data Integration**

The Service Provider shall ensure continuous, real-time integration of parking collection data with Bengaluru North City Corporation’s Northized system. The data shall include, at a minimum:

- Number of tickets issued

- Revenue collected
- Occupancy levels for designated parking stretches

2. **Monthly Aggregate Reporting**

   A comprehensive monthly report summarizing the above metrics must be submitted to the Bengaluru North City Corporation office (address as specified in the main document) no later than the 7th day of the month following the reporting period. The report shall be submitted in both soft and hard copy formats, as prescribed by Bengaluru North City Corporation.

3. **Advance Payment Schedule**

   The initial advance payment shall be made within 15 days of receipt of the Letter of Acceptance. Thereafter, all subsequent recurring or phase-wise payments shall be made at least 15 days in advance of the commencement of operations for the respective phase.

Appendix B: Pre bid meeting queries format

Serial Number	Clause	Page Number	Proposed Modification/Query

Appendix C: Form of Bank Guarantee for Advance Payments

(ReferenceSC Clause6.4ofContract)

(TobestampedinaccordancewithApplicableStampAct,ifany)

Ref:_____BankGuarantee:_____Date:
_____

DearSir,

InconsiderationofM/s._____
_____
(hereinafterreferredasthe“Client”,whichexpression shall, unless

repugnant to the context or meaning thereof include it successors,administrators and assigns) having awarded to M/s. _____
_____
_(hereinafterreferredtoasthe“ServiceProvider”whichexpressionsha llunlessrepugnanttothecontext or meaning thereof, includeits successors, administrators, executors and assigns),acontractbyissueofclient’sContractAgreementNo. _____dated_____and thesame having been unequivocally accepted by the Service Provider, resulting in a Contractvaluedat____for_____
_____Contract(hereinaftercalledthe“Contract”)and the Client having agreed to make an advance payment to the Service Provider forperformanceoftheaboveContractamountingto _____
(inwordsandfigures)asanadvanceagainstBankGuaranteetobefurnis hed bytheServiceProvider.

We_____(NameoftheBank)havingitsHeadOfficeat_ _____
(hereinafterreferredtoastheBank),whichexpressionshall,unlessrepu gnanttothecontextormeaning thereof, include its successors, administrators executors and assigns) do herebyguaranteeandundertaketopaytheclientimmediatelyon demandany or,allmoniespayablebytheServiceProvidertotheextentof _____asaforesaidatanytimeupto _____@_____without any demur, reservation, contest, recourse or protest and/orwithout any reference to the Service Provider.Any such demand made by the client on theBank shall be conclusive and binding notwithstanding any difference between the Clientand the Service Provider or any dispute pending before any Court, Tribunal, Arbitrator orany other authority.we agree that the Guarantee herein contained shall be irrevocable andshall continuetobeenforceabletilltheClientdischargesthisguarantee.

The Client shall have the fullest liberty without affecting in any way the liability of the Bankunder this Guarantee, from time to time to vary the advance or to extend the time forperformance of the contractby the ServiceProvider.The Client shallhave the fullestliberty without affecting this guarantee, to postpone from

time to time the exercise of anypowers vested in them or of any right which they might have against the Client and toexercise the same at any time in any manner, and either to enforce or to forebear to enforceany covenants, contained or implied, in the Contract between the Client and the ServiceProvider any other course or remedy or security available to the Client.The bank shall notberelievedofitsobligationsunder thesepresentsbyanyexercisebytheClientofitslibertywith reference to the matters aforesaid or any of them or by reason of any other act orforbearance or other acts of omission or commission on the part of the Client or any otherindulgence shown by the Client or by any other matter or thing whatsoever which underlawwouldbut forthisprovisionhavetheeffectofrelievingtheBank.

The Bank also agrees that the Client at its option shall be entitled to enforce this Guaranteeagainst the Bank as a principal debtor, in the first instance without proceeding against theServiceProviderandnotwithstandinganysecurityorotherguarantee thattheClientmay haveinrelationtotheServiceProvider’sliabilities.

Notwithstandinganythingcontainedhereinaboveourliabilityunderthis guaranteeislimitedto anditshallremaininforceuptoandincluding _ _____andshall be extended from time to time for such period (not exceeding one year), as may bedesiredbyM/s. _____onwhosebehalfthisguaranteehasbeengiven.

Dated this_____dayof_____20at_____

WITNESS

(signature)(signature)

(Name)(Name)

(Official Address)

Designation(withBankstamp)

Attorney as per Power of

AttorneyNo._____Dated _____

Note:Thebankguaranteeshallbeissuedeitherbyabank(Nationalized/ Scheduled)locatedinIndia.

Appendix D: EMD Declaration format

I, hereby submit a declaration that the tender submitted by the undersigned, on behalf ofthetenderer…….
(Nameofthetenderer),shallnotbewithdrawnormodifiedduringthep eriodofvalidityorextended periodofvalidity.

I, on behalf of the tenderer…….
(Name of the tenderer), alsoaccept the fact that incase of tender is withdrawn or modified during the period of itsvalidity/extended validity period or if we failed to sign the contract in case the contract isawarded to us or we fail to submit a Performance Security and Additional PerformanceSecurity,ifany,beforethedeadlinefixedinthetenderdoc ument,then…….
(Name of the tenderer) will be debarred for participation in the tendering process for thePrurements ofthisProcurement Entityfora periodof oneyearfrom thedateofdefault.

SignatureoftheAuthorizedS ignatory,(Official seal)

Appendix E: Approved Rate Card

Parking chargestobecollectedshould not exceed the below mentioned Rates

	Parking charges (INR)	
	4-Wheeler	**2-Wheeler**
Per Hour	30	15

Appendix F – Certificate of Compliance and Understanding

[To be submitted on the letterhead of the Tenderer / Bidder]

Date:
To:
Designation:
Name of the Procuring Authority:
Address:

Subject: Certificate of Having Read and Understood the Clauses Specified in the Tender Document

I/We, the undersigned, hereby certify that I/we have thoroughly read, understood, and agree to comply with all the clauses, terms, and conditions mentioned in the Tender Document including those specified in the above **RFP No:EE/BNCC/YNK.D/KPPP/04/2025-26**

I/We further declare that all the information and documents provided as part of our tender submission are true and accurate to the best of our knowledge and belief

I/We understand that any deviation or false declaration may lead to disqualification or termination of the contract at any stage.

Authorized Signatory:

(Signature)

Name:

Designation:

Company Name:

Contact Details:

Seal/Stamp of the Bidder

Appendix G: Road Mapping and Allocation of Two-Wheeler and Four-Wheeler Parking Slots

1st A Main road Yelahanka New town.

4 Wheelers Slots	11
2 Wheelers Slots	82
Kilometers of Road	0.67km

13th A Main Road (Major Akshaya Girish Kumar road) yelahanka new town.

4 Wheelers Slots	13
2 Wheelers Slots	64
Kilometers of Road	0.68km

3rd B and 3rd A Cross Roads Yelahanka new town.

4 Wheelers Slots	-
2 Wheelers Slots	15
Kilometers of Road	0.58km

15th A and 16th B Cross roads Yelahanka new town.

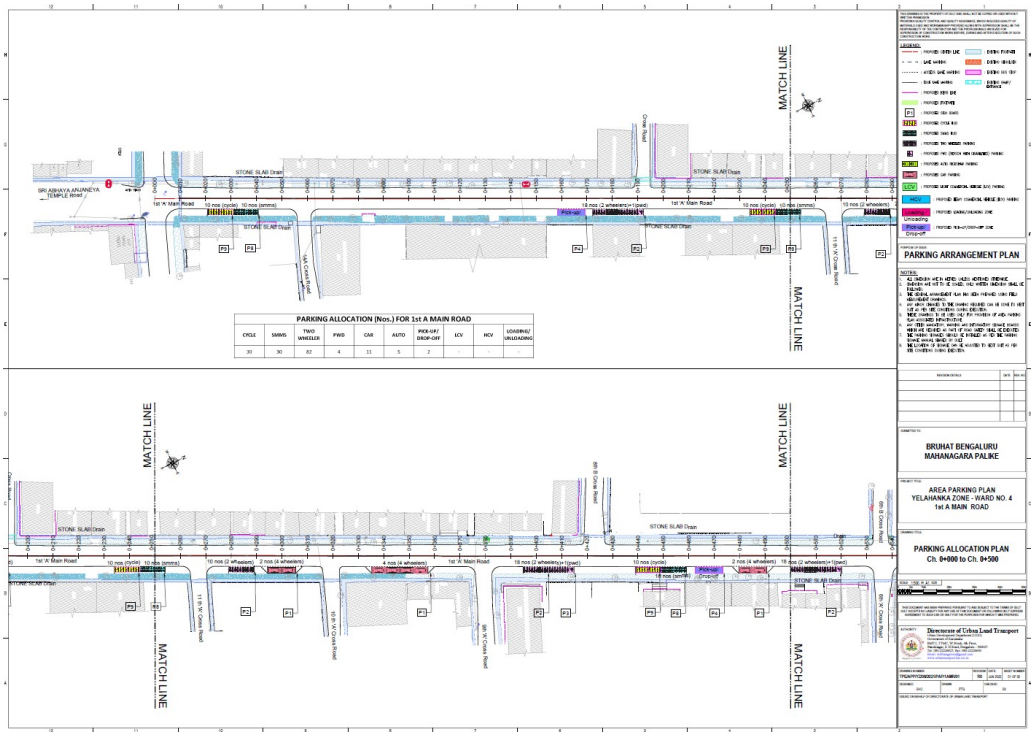
4 Wheelers Slots	20
2 Wheelers Slots	120
Kilometers of Road	1.5 km

Sandeep Unnikrishnan Road (from Doddaballapura road to Dairy circle)

4 Wheelers Slots	-
2 Wheelers Slots	15
Kilometers of Road	0.72 km

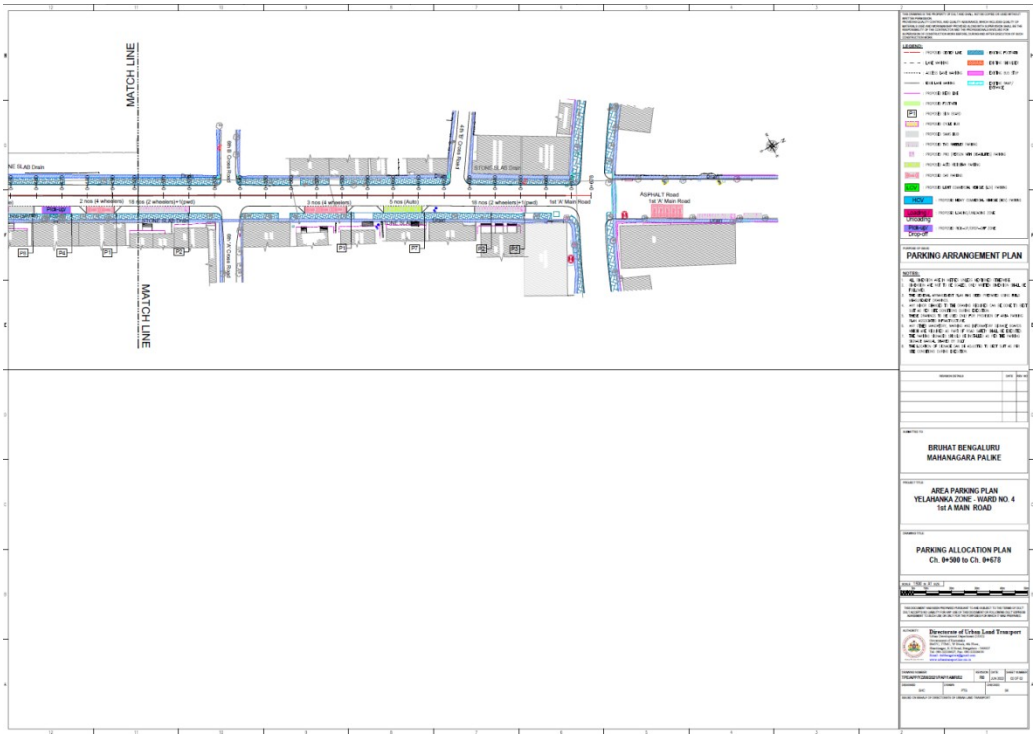
Note: The following diagrams as being provided as a preliminary reference document by way of assistance to the Bidders who are expected to carry out their own surveys, investigations and other detailed examination before submitting their Bids. Nothing contained in the images shall be binding on the Bengaluru North City Corporation nor confer any right on the Bidders, and the Bengaluru North City Corporation shall have no liability whatsoever in relation to or arising out of any or all contents of the same.

1st A Main Road:

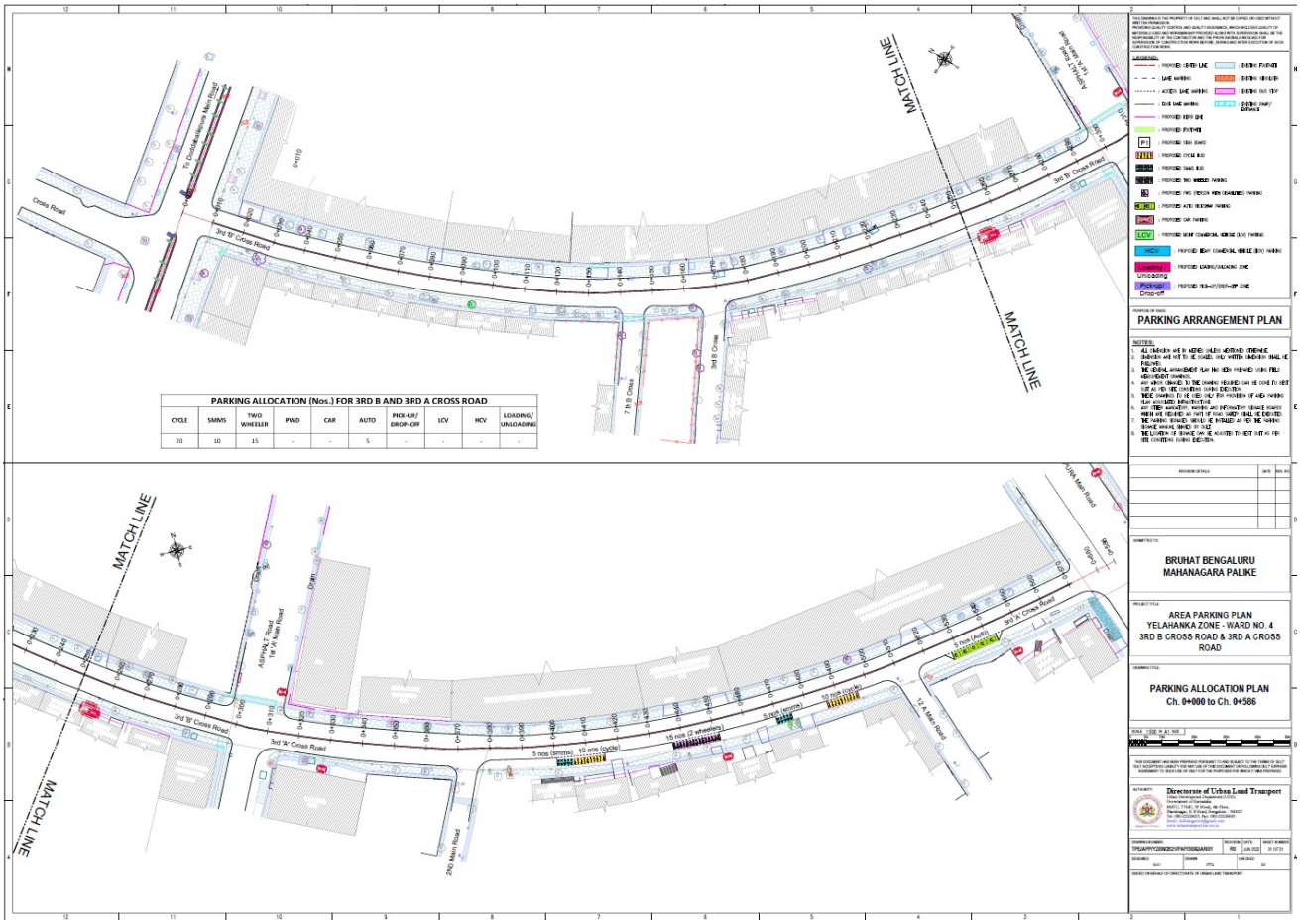


PARKING ALLOCATION (Nos.) FOR 1st A MAIN ROAD

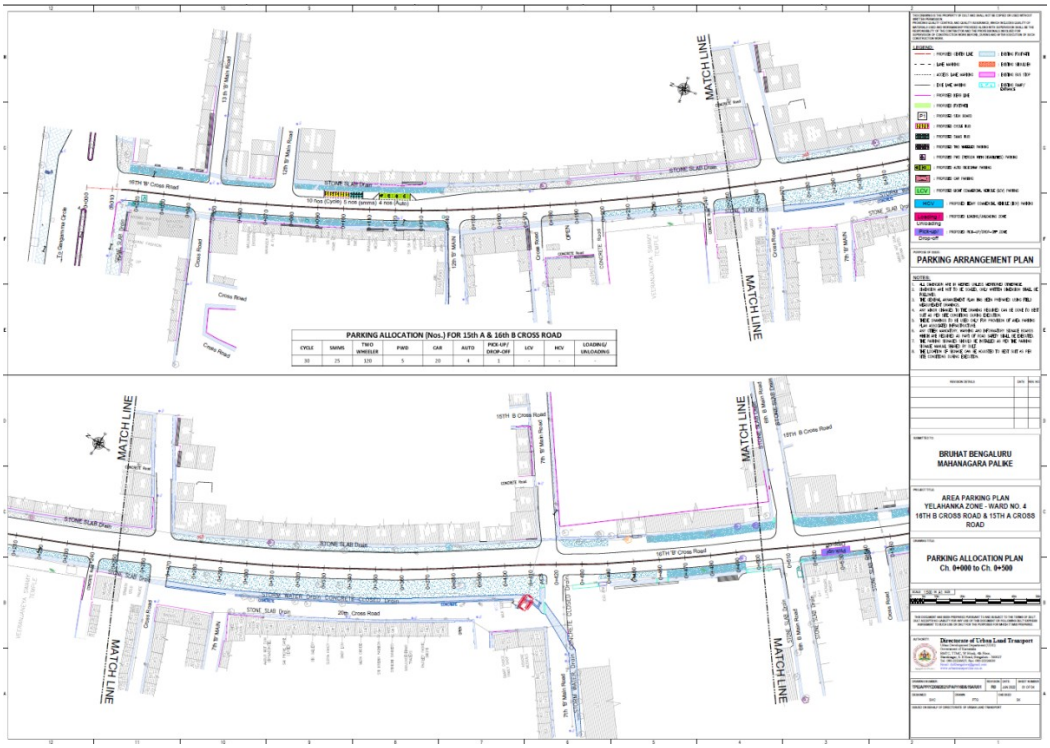
CYCLE	SMMS	TWO WHEELER	PWD	CAR	AUTO	PICK-UP/ DROP-OFF	LCV	HCV	LOADING/ UNLOADING
30	30	82	4	11	5	2	-	-	-

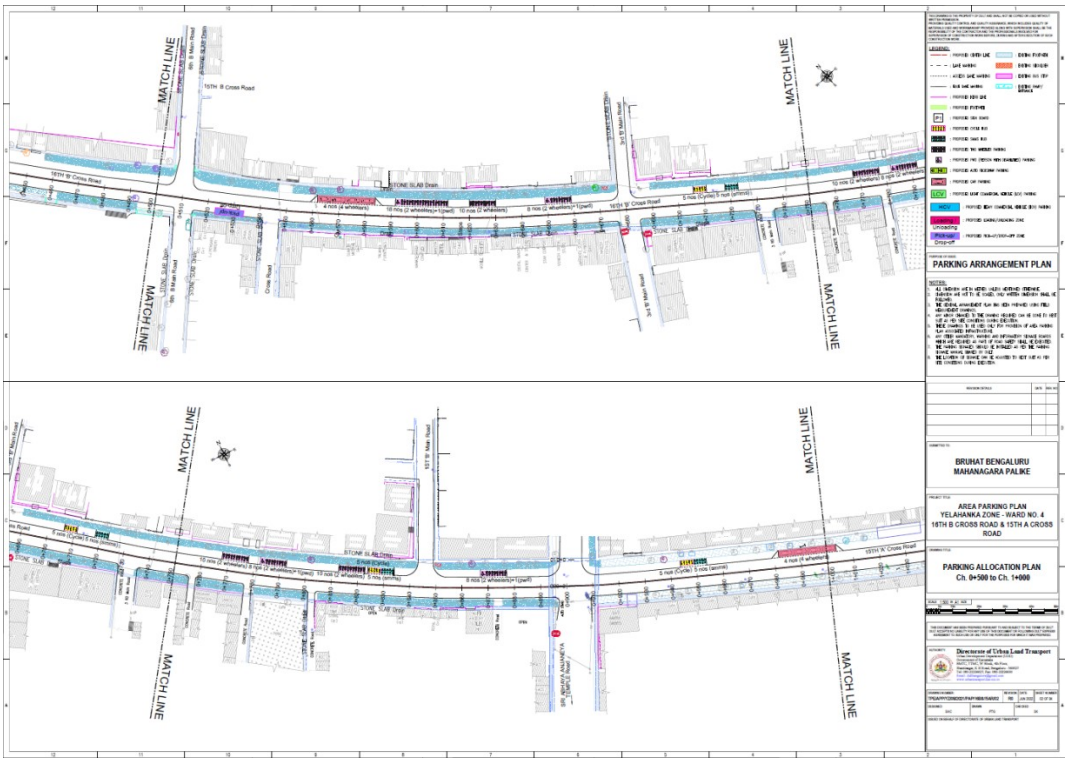


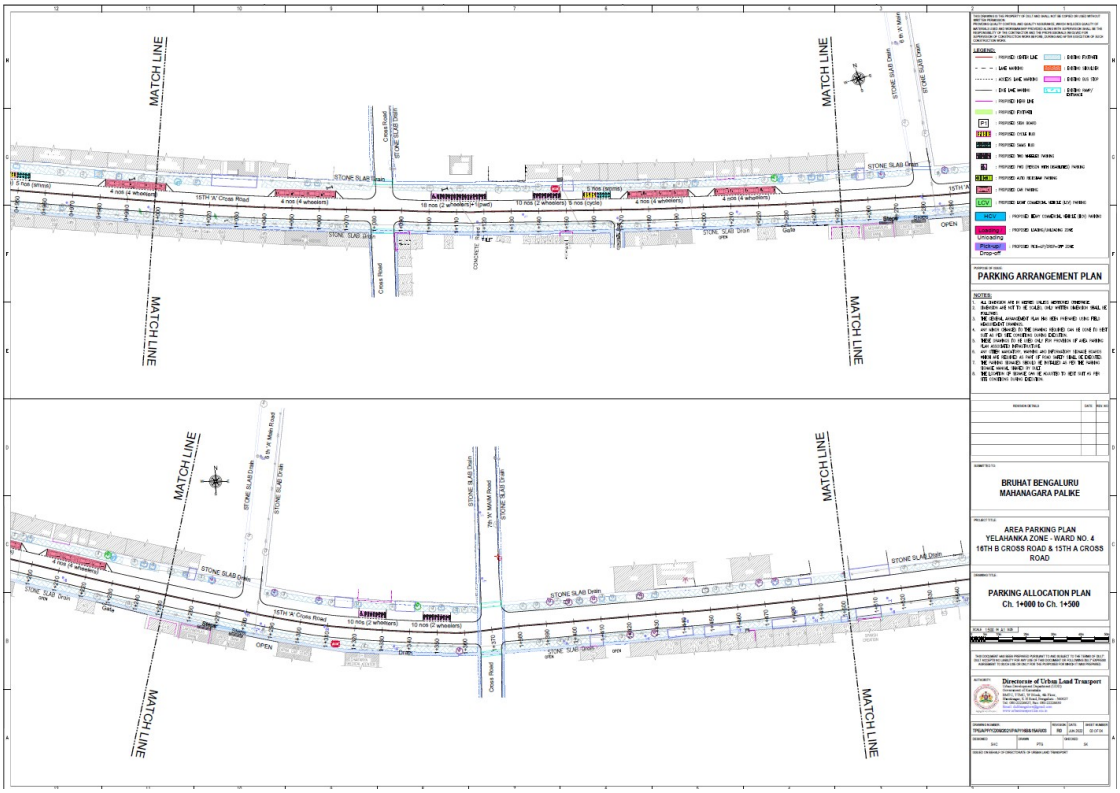
3rd A and 3rd B Cross Road:


PARKING ALLOCATION (Nos.) FOR 3RD B AND 3RD A CROSS ROAD
CYCLE | SMMS | TWO WHEELER | PWD | CAR | AUTO | PICK-UP/ DROP-OFF | LCV | HCV | LOADING/ UNLOADING
20 | 10 | 15 | - | - | 5 | - | - | - | -
MATCH LINE
MATCH LINE
MATCH LINE
MATCH LINE
Cross Road
3rd 'B' Cross Road
3rd 'A' Cross Road
7 th B Cross
3rd B Cross
Ashwath Nagar
PARKING ARRANGEMENT PLAN
BRUHAT BENGALURU MAHANAGARA PALIKE
AREA PARKING PLAN
YELAHANKA ZONE - WARD NO. 4
3RD B CROSS ROAD & 3RD A CROSS ROAD
PARKING ALLOCATION PLAN
Ch. 0+000 to Ch. 0+586
Directorate of Urban Land Transport

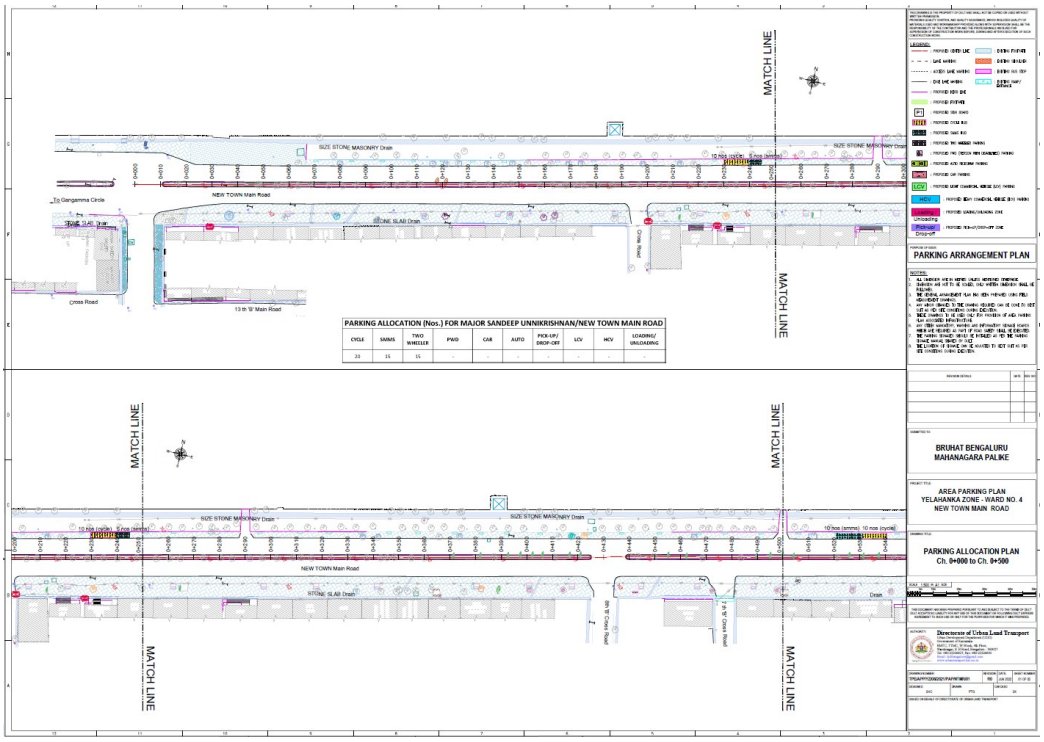
15th A and 16th B Cross Road:

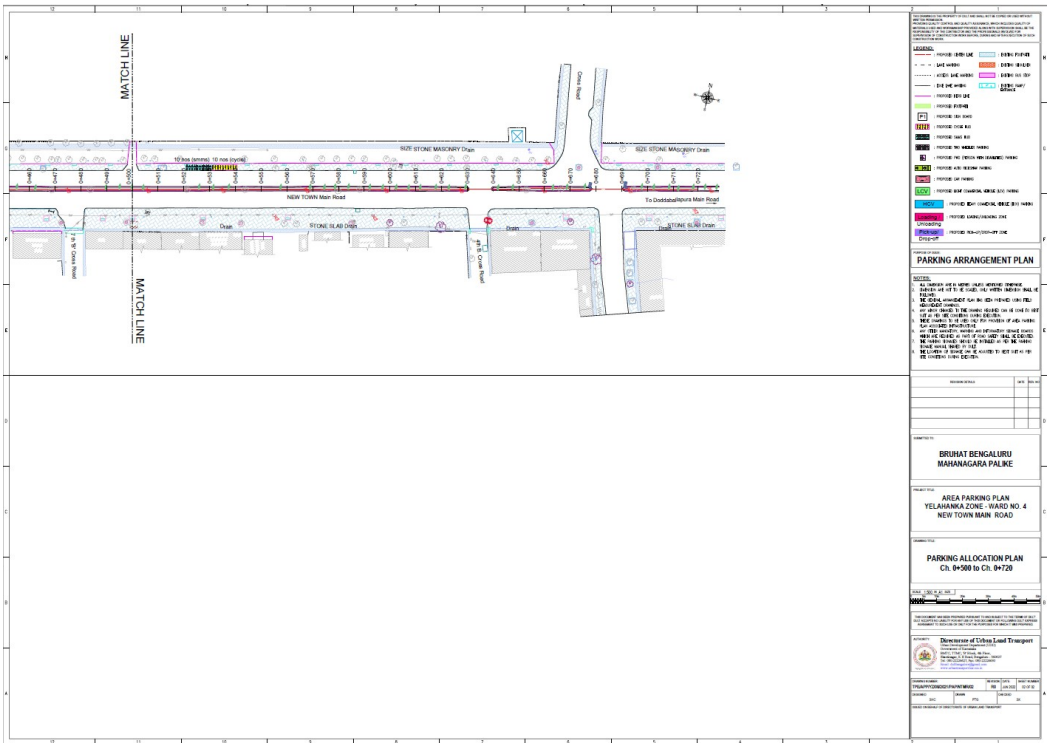

PARKING ALLOCATION (Nos.) FOR 15th A & 16th B CROSS ROAD
PARKING ARRANGEMENT PLAN
BRUHAT BENGALURU MAHANAGARA PALIKE
AREA PARKING PLAN
YELAHANKA ZONE - WARD NO. 4
16TH B CROSS ROAD & 15TH A CROSS ROAD
PARKING ALLOCATION PLAN
Ch. 0+000 to Ch. 0+500
Directorate of Urban Land Transport
MATCH LINE
16TH 'B' Cross Road
15TH 'A' Cross Road


PARKING ARRANGEMENT PLAN
BRUHAT BENGALURU MAHANAGARA PALIKE
AREA PARKING PLAN
YELAHANKA ZONE - WARD NO. 4
16TH B CROSS ROAD & 15TH A CROSS ROAD
PARKING ALLOCATION PLAN
Ch. 0+500 to Ch. 1+000
Directorate of Urban Land Transport
MATCH LINE
16TH 'B' Cross Road
15TH 'A' Cross Road

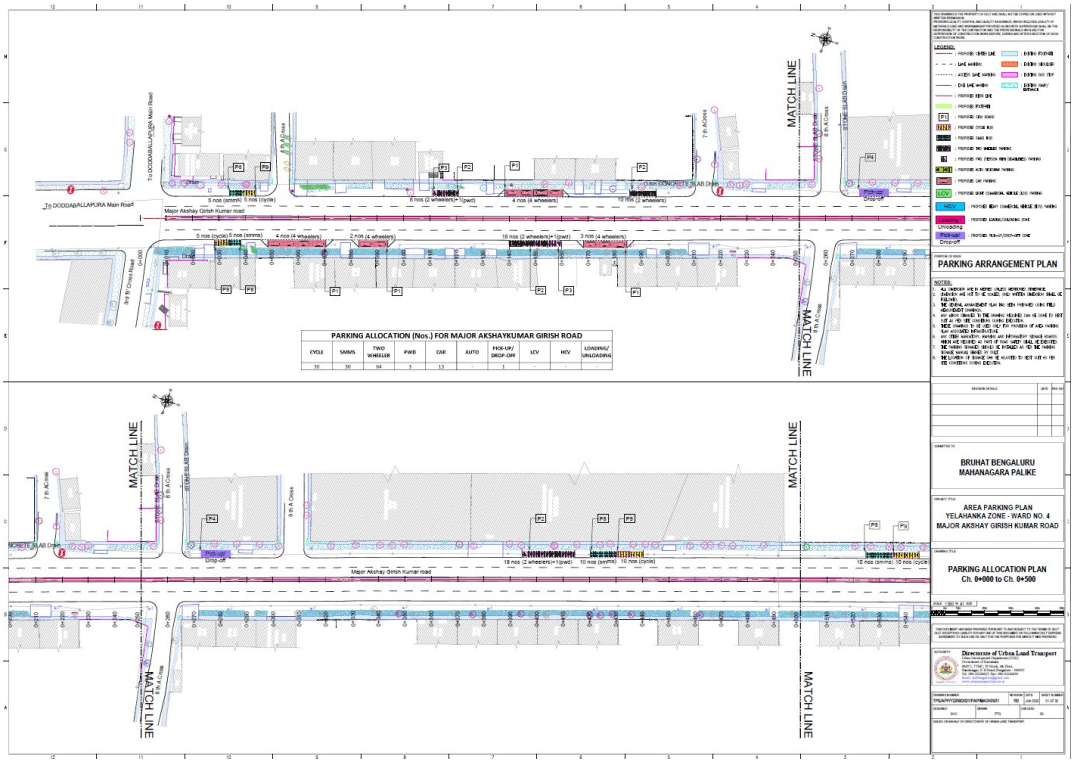

MATCH LINE
MATCH LINE
MATCH LINE
MATCH LINE
STONE SLAB Drain
16TH 'A' Cross Road
Cross Road
4 nos (4 wheelers)
10 nos (2 wheelers)
5 nos (cycle)
Gate
OPEN
PARKING ARRANGEMENT PLAN
BRUHAT BENGALURU MAHANAGARA PALIKE
AREA PARKING PLAN
YELAHANKA ZONE - WARD NO. 4
16TH B CROSS ROAD & 15TH A CROSS ROAD
PARKING ALLOCATION PLAN
Ch. 1+000 to Ch. 1+500
Directorate of Urban Land Transport

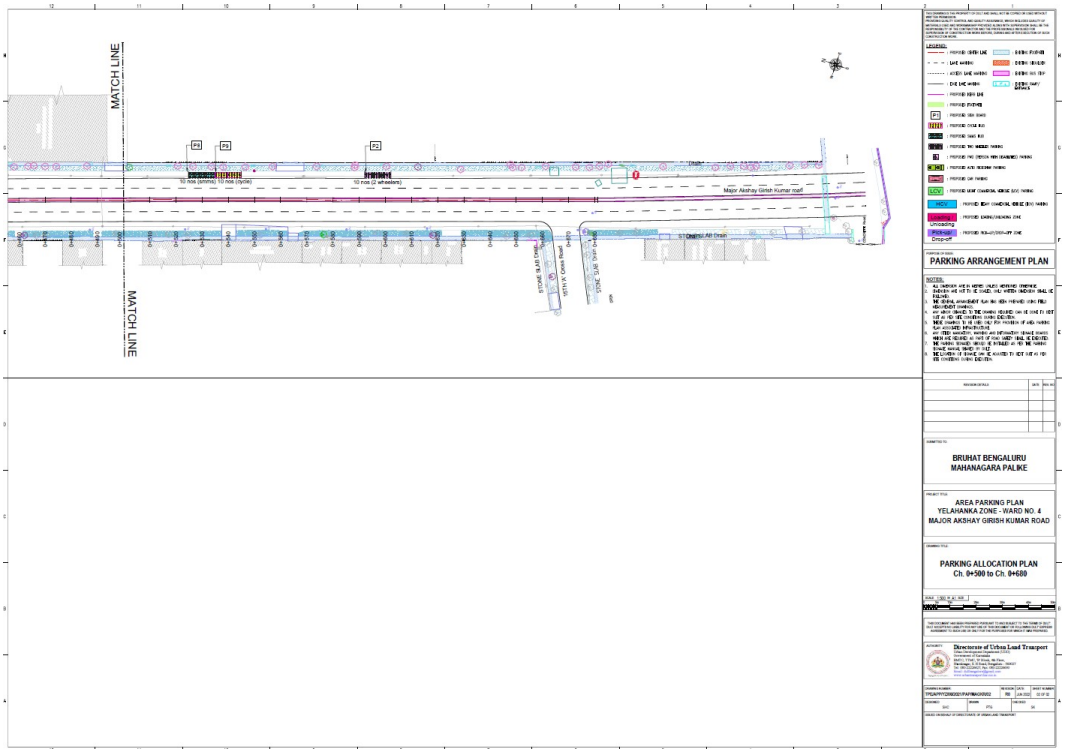
Sandeep Unnikrishnan Road (from Doddaballapura road to Dairy circle) :




MATCH LINE
MATCH LINE
SIZE STONE MASONRY Drain
NEW TOWN Main Road
To Doddaballapura Main Road
STONE SLAB Drain
Drain
Cross Road
PARKING ARRANGEMENT PLAN
BRUHAT BENGALURU MAHANAGARA PALIKE
AREA PARKING PLAN YELAHANKA ZONE - WARD NO. 4 NEW TOWN MAIN ROAD
PARKING ALLOCATION PLAN Ch. 0+500 to Ch. 0+720
Directorate of Urban Land Transport

Major Akshay Kumar Girish Road (13th A Main Road)




MATCH LINE
MATCH LINE
Major Akshay Girish Kumar road
Channel Aft Drain
PARKING ARRANGEMENT PLAN
BRUHAT BENGALURU MAHANAGARA PALIKE
AREA PARKING PLAN
YELAHANKA ZONE - WARD NO. 4
MAJOR AKSHAY GIRISH KUMAR ROAD
PARKING ALLOCATION PLAN
Ch. 0+500 to Ch. 0+680
Directorate of Urban Land Transport